



# Central Whidbey Island Fire & Rescue

1164 Race Road  
Coupeville, WA 98239

---

Professionalism • Integrity • Compassion • Excellence

(360) 678-3602

[www.cwfire.org](http://www.cwfire.org)

## Report to the Commissioners 11/12/15

### Emergency Response Activity

Central Whidbey Island Fire & Rescue responded to 94 calls for service during the month of October. CWIFR experienced 4 instances in which multiple calls for emergency service were received concurrently (total of 10 incidents). Reports on incident types and frequency are attached. The concurrency report for the month of September identifies each instance where there were overlapping calls.

Average response time during the month of October was 9 minutes and 8 seconds. In this same time period, the 80<sup>th</sup> Percentile response time was 12 minutes and 11 seconds. This data does not yet provide a true picture of performance as it does not reflect the synergistic relationship between Whidbey General Hospital EMS and CWIFR as calls where WGH EMS arrived first were not included in this response time analysis.

### Operations

**WSRB Grading:** Firefighter Dillon Rogers served as the District's point of contact during our recent re-grading by the Washington Survey and Rating Bureau. Dillon along with Firefighter Jim Huff, Firefighter Mechanic Mike Matros, and Captain Jerry Helm did an excellent job in working with the Mr. Daryl Girnus of the WSRB to provide documentation of fire district operations as well as data from the multiple water systems within the District.

**Part-Time Staffing:** Firefighter Trent Taylor has resigned to take a full-time position with the Washington National Guard Office of Emergency Management; he has been replaced by newly hired Firefighter Daryl Chittum. Firefighter Chittum previously attended orientation and training and will begin working on shift this month.

### Recruitment/Training

**Recruitment:** Four new volunteer applicants are working their way through the entry process.

**EMS Training:** Six hours of ongoing training and evaluation were completed including infectious diseases, cardiovascular emergencies and a joint training exercise on patient assessment with South Whidbey Fire/EMS.

**Fire & Rescue Training:** Seven hours of in-service training were delivered on a variety of topics including:

- SCBA emergency procedures
- Primary Search with a handline
- Initial fireground operations multi-company drills

**Rope Rescue Training:** Chief Smith is starting the Low-Angle Rope Rescue training for the full and part-time crews. This will consist of about 24-hours of instruction and hands on learning.

**Blue Card:** In the first week of November, Chief Hartin completed the Blue Card Instructor Training program and is now a certified instructor. This will allow the District to conduct Blue Card Incident Command Simulation training in-district, reducing the need for registration, travel, meals, and lodging expenses for members attending the simulation lab for certification. In addition, the District has purchased the hardware and software necessary to equip a portable Command Training Center (CTC) to this type of Simulation Training for our members, mutual aid partners, and other agencies.

### Shift Activity

A Shift reports the following activity:

- Fifteen hours of in-service training completed including Blue Card, apparatus operator skills, EMS emergency driving, firefighter fitness, asbestos awareness, and low angle rope rescue
- Completed 3 hours of physical training
- 8 Fire and Life Safety inspections completed
- Fifteen hydrants flow tested
- First grade fire station tour and standby at the Fort Casey Haunted House event
- Coordination with water systems for the WSRB re-rating in October

B Shift reports the following activity:

- Eighteen hours of in-service training completed including Blue Card, EVIP rodeo, and apparatus operator skills.
- Completed three hours of physical training
- Four Fire and Life Safety inspection completed
- Eleven fire hydrants flow tested and 11 fire hydrants inspected

C Shift reports the following activity:

- Nineteen hours of in-service training completed including Blue Card, Fire Officer I, low angle rope rescue, and apparatus operator skills.
- Two Fire and Life Safety inspections completed
- Fourteen fire hydrants flow tested and two fire hydrants inspected
- Considerable progress was made with the refurbishment of the new rescue boat

## Apparatus Maintenance

FF/Mechanic Matros has been continuing the annual 1911 apparatus preventive maintenance inspections. Apparatus pump testing has been completed for 2015. He has also been working with True North Emergency Equipment in order to work through some warranty repairs that have come up with Engine/Rescue 53 along with working on the completion of the refurbishment of the water tender. CWIFR has taken delivery of a new command vehicle and FF/Mechanic Matros is working on putting together the up fit to complete it and place it in service as soon as possible.

**Repairs/Service:** The following repairs and service were completed in October:

- B-54 – Received body work from Main Street Collision to replace the officer's side compartment door. Received striping work from Whidbey Signs.
- R-51 – Repaired the light bar indicator light on the control panel. Repaired the auto eject.
- New M-5- Rebuilt the heating system.
- E-51 – Received starting system repairs.
- B-53 – Received pump packing adjustment
- A-53-Received radio work due to not transmitting.

**Training and Qualification:** FF/Mechanic Matros has taken the FFII course and written test as described in the professional development time line for the Firefighter/Mechanic position. He will be taking the FFII Practical exam in November.

## Administration

**ImageTrend:** Deputy Chief Smith worked with ImageTrend IT and our Ategan IT to correct connection problems that affected our ability to bring CAD information over to our system for more accurate report writing.

Chief Smith also worked with ImageTrend to establish a solution to a redundant report writing problem that forces CWIFR crews to write/create two identical electronic Patient Care Reports (ePCRs), one for CWIFR records and one for WGH EMS records, each time we transport a patient. This solution did not adequately integrate into WGH's system without disruption, so continued coordination and problem solving is on the horizon.

Two reports were created within ImageTrend that will work to pull customer data in order to reach out to them with customer service surveys. Inquiries were also made with ImageTrend to ascertain the origination of data used to make canned reports such as the Overlapping Calls report.

## External Activity

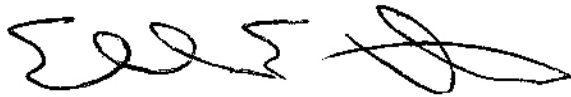
**SWFE Deputy Chief Assessment Center:** Chief Hartin and Captain Helm assisted South Whidbey Fire/EMS with their Assessment Center for the position of Deputy Chief by facilitating and assessing the incident management exercise. This exercise involved response to a commercial fire in Coupeville (so as to not provide an advantage to their internal candidate for this position).

**Island EMS Chiefs Meeting:** Chief Smith met with area chiefs from SWF and NWF to discuss topics related to our collective EMS system. The group discussed topics related to a consistent approach to ICS at MVAs as well as a possible Island wide methodology relating to procedures involving emergency crew exposures to communicable diseases. The chiefs will meet next month as a workgroup to develop some ideas.

**IC EMS Council Meeting:** Chief Smith sat in as proxy for Chief Hartin at the bi-monthly EMS Council meeting held this month at OHFD.

**IFE Branch Council Meeting:** In his capacity as Vice President Institution of Fire Engineers (IFE) United States of America Branch Chief Hartin will be out of the District attending a Branch Council meeting in Dallas, TX on November 13-15, 2015. Travel expenses are being paid by the Chief and lodging is being paid by the IFE.

Submitted by:

A handwritten signature in black ink, appearing to read 'E. Hartin', with a stylized flourish at the end.

Edward E. Hartin, MS, EFO, FIFireE, CFO  
Fire Chief



**Annual Fire Situation Report**  
**Central Whidbey Island Fire & Rescue**  
**From 01/01/2015 To 10/31/2015**  
**Report Printed On: 11/09/2015**

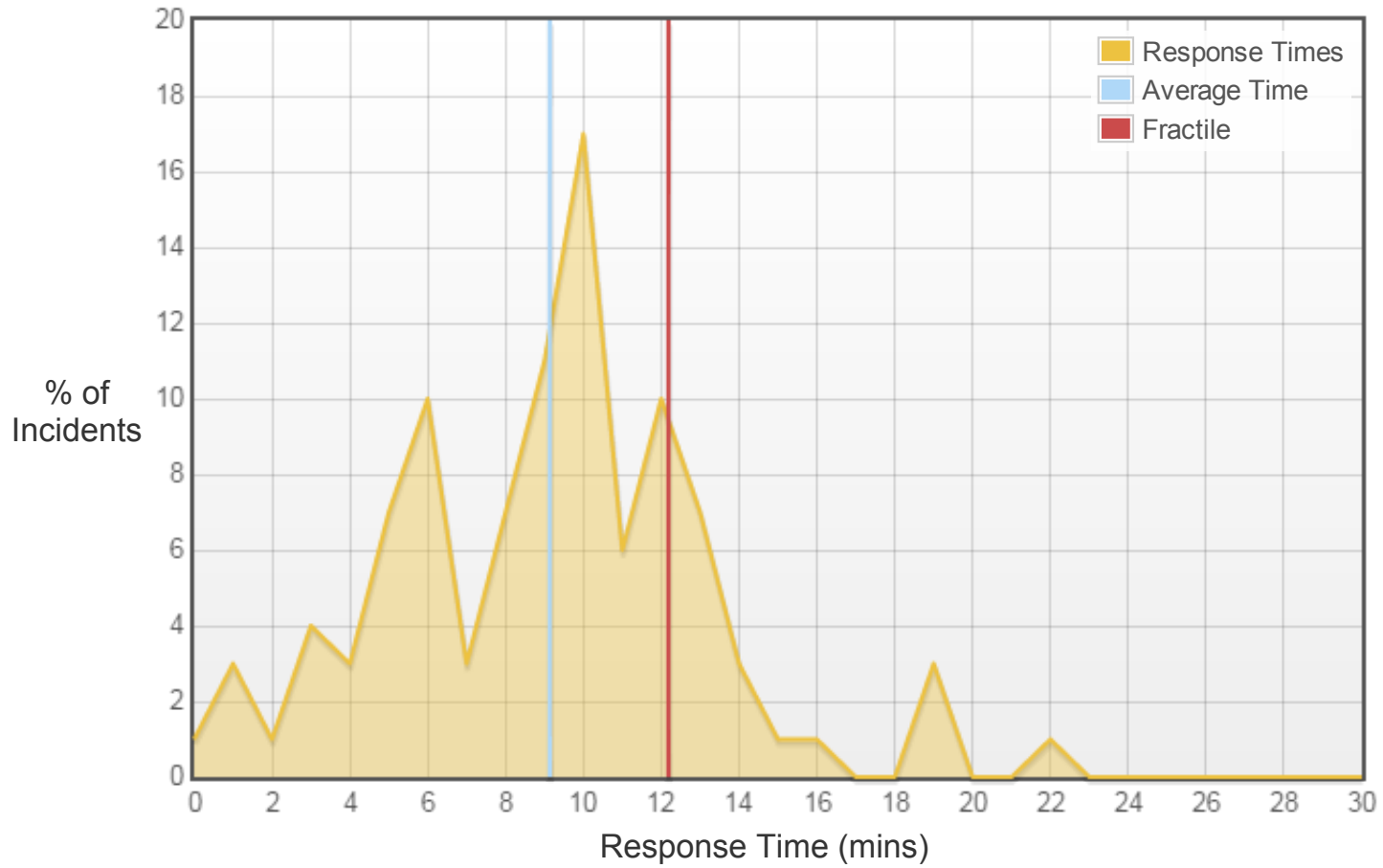
General Class	Jan 15	Feb 15	Mar 15	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Total by Type
Accident, potential accident (46)	1								1		2
Animal problem or rescue (54)								2		1	3
Bomb scare (72)	1										1
Combustible/flammable spills & leaks (41)		1			1	1					3
Controlled burning (63)	2		1	1	1	1				2	8
Cover assignment, standby at fire station, move-up (57)	2				1	2		5	3	1	14
Dispatched and cancelled en route (61)	24	20	12	10	21	20	15	16	14	12	164
Electrical wiring/equipment problem (44)	1	1	1	1		2		10			16
Emergency medical service (EMS) Incident (32)	43	37	31	48	17	55	52	63	39	50	435
Extrication, rescue (35)							2				2
False alarm and false call, other (70)							1	3	1		5
Fire, other (10)						1	1				2
Good intent call, other (60)		1	1	1	1		3	1	1	1	10
HazMat release investigation w/no HazMat (67)		2									2
Malicious, mischievous false alarm (71)	1										1
Medical assist (31)	22	19	26	27	17	16	9	12	16	11	175
Mobile property (vehicle) fire (13)			1				1	1		1	4
Natural vegetation fire (14)	1			1	4	5	7	6			24
Outside rubbish fire (15)					2	1	1				4
Public service assistance (55)	3	5	1	1	2	5	5	10		3	35
Rescue, emergency medical call (EMS), other (30)	1		1								2
Search for lost person (34)						1	1				2
Service call, other (50)							1		1	1	3
Severe Weather & Natural Disaster (8)	1							8			9
Smoke, odor problem (53)			2			2	1		2		7
Special type of incident, other (90)	1		1				1				3
Steam, other gas mistaken for smoke (65)				1				1			2
Structure Fire (11)	1	3	1	2		1	2		2	1	13
System or detector malfunction (73)		1	1				1	1	1		5
Unauthorized burning (56)						1					1
Unintentional system/detector operation (no fire) (74)	7	6	6	4	4	4	6	14	7	7	65
Water or ice-related rescue (36)	1			2	1	2	5	5	3	3	22
Water problem (52)					2						2
Wrong location, no emergency found (62)		1				2		4	1		8
<b>Total</b>	<b>113</b>	<b>97</b>	<b>86</b>	<b>99</b>	<b>74</b>	<b>122</b>	<b>115</b>	<b>162</b>	<b>92</b>	<b>94</b>	<b>1054</b>

**Search Criteria**

Dates: From 01/01/2015 To 10/31/2015 (mm/dd/yyyy)

Service: Central Whidbey Island Fire &amp; Rescue

Fractile Response Times Report for Apparatus Times	
Date Range	10/01/2015 to 10/31/2015
Time Frame	"Dispatch Time" to "Arrival Time"
Total # of Incidents Fitting Criteria	46 (71 apparatus records)
80% Fractile Response Time	12 min 11 sec
Highest Response Time	21 min 55 sec
Lowest Response Time	0 min 45 sec
Average Response Time	9 min 8 sec
Service(s)	Central Whidbey Island Fire & Rescue
Incident Type(s)	All
Response Mode(s) to Scene	Emergency



 Report Description



**Fire Overlapping Calls Report**  
**From 10/01/15 To 10/31/15**  
**Report Printed On: 11/09/2015**

Incident Number	Exposure	Incident Type	Alarm Date/Time	Clear Date/Time
<b>Overlap: 1</b>				
15-CW0967	0	EMS call, excluding vehicle accident with injury (321)	10/02/15 10:29:09	10/02/15 12:30:00
15-CW0968	0	EMS call, excluding vehicle accident with injury (321)	10/02/15 10:55:53	10/02/15 11:27:21
<b>Minutes of overlap: 31.47</b>				
<b>Overlap: 2</b>				
15-CW1015	0	Detector activation, no fire - unintentional (744)	10/19/15 08:41:25	10/19/15 08:53:35
15-CW1016	0	Motor vehicle accident with injuries (322)	10/19/15 08:45:44	10/19/15 09:19:48
<b>Minutes of overlap: 7.85</b>				
<b>Overlap: 3</b>				
15-CW1021	0	EMS call, excluding vehicle accident with injury (321)	10/20/15 14:00:00	10/20/15 16:33:52
15-CW1018	0	Medical assist, assist EMS crew (311)	10/20/15 15:30:18	10/20/15 16:02:41
<b>Minutes of overlap: 32.38</b>				
<b>Overlap: 4</b>				
15-CW1049	0	EMS call, excluding vehicle accident with injury (321)	10/30/15 12:23:55	10/30/15 13:52:16
15-CW1050	0	Watercraft rescue (365)	10/30/15 12:34:58	10/30/15 12:52:35
15-CW1051	0	Watercraft rescue (365)	10/30/15 13:01:48	10/30/15 13:06:26
15-CW1052	0	EMS call, excluding vehicle accident with injury (321)	10/30/15 13:27:38	10/30/15 13:53:07
<b>Minutes of overlap: 46.88</b>				

**Report Totals:****Occurrences of 2 Overlaps: 3**