

Administration Division Monthly Report

December 2016

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Standard of Coverage (Hartin) First Draft bin 2017	<ul style="list-style-type: none"> • Format as an element of the District’s Integrated Comprehensive Plan • Research on records management systems used by accredited agencies (reporting format) • Complete services provided • Met with ICOM to develop description of communications network (Hartin) 	<ul style="list-style-type: none"> • Risk assessment (Hartin) • Description of the district (common with Strategic Plan), need to complete maps (Larson) • Complete target hazard matrix (Slothower) • Critical task analysis (Hartin) • Develop data for response time analysis (Hartin) 	<ul style="list-style-type: none"> • Historical performance (Smith) • Service level objectives (Hartin) • Compliance methodology (Hartin) • Evaluation and policy recommendations (Hartin) • Generate document (Hartin)
Strategic Plan Revision (Hartin) Submitted to the Board of Fire Commissioners 12/8/16	<ul style="list-style-type: none"> • Identify strategic planning team • Draft SWOT worksheet • Establishment of accreditation reference documents folders on the server • Format as an element of the District’s Integrated Comprehensive Plan • Draft layout for revised Strategic Plan • Review existing Strategic Plan • Preliminary Assessment- New CFAI Criteria • Develop Public Input Strategy • Public Input • Update SWOT • Revise strategic goals 		

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Strategic Plan Revision (Hartin) Final Draft by 12/08/16	<ul style="list-style-type: none"> • Refinement of performance measures and assessment strategy • Development of strategic initiatives (and linkage to existing 2017 work plan). • Generate new document • Review of final draft by Working Group 	Adoption of the Strategic Plan by Resolution (January 2017)	
Fire & Emergency Services Self-Assessment (FESSAM) Completed Pages by 12/31/16		Develop FESSAM pages for the first 10 Accreditation Criteria (Due 12/31/16)	Complete the balance of the FESSAM Pages (more detail to follow)
Lean Process (Hartin/Harpe)	<ul style="list-style-type: none"> • Schedule participation in MRSC webinar on Lean Process in the Public Sector. • 1st webinar session completed. • 2nd webinar session completed • 3rd webinar session completed 	Develop an action plan to implement lean process concepts	

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Pending Initiatives	Other Accomplishments/Activities
<ul style="list-style-type: none">• CQI Program (Hartin)• Inventory Control RMS (Hartin)	<p><i>Administration Accomplishments:</i></p> <ul style="list-style-type: none">• Chief Hartin will be off the Island presenting at the annual International Fire Instructor’s Workshop in Hong Kong, China. Chief Hartin is paying his own travel expenses and all other expenses are being paid by Hong Kong Fire Services.• Chief Hartin and Chief Smith assisted with South Whidbey Fire/EMS Assessment Center for Volunteer Lieutenant

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Operations Division/B Shift Monthly Report

December 2016

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
<p>Standard Apparatus Inventory (Meek)</p> <ul style="list-style-type: none"> • Tender completion (12/31/16) • Type 6 Engines (3/31/17) • Type 1 Engine (2017→) 	<ul style="list-style-type: none"> • Standard inventory developed (Tenders). • Need to get BA's repaired in order to have (2) BA's on each Tender • Standardized inventory format developed • Standardization of equipment on the tenders complete • Medical bag condensing complete (staying with current configuration) • Installation of SCBA seat brackets 	<p>Standardization of Tender toolboxes (Lloyd)</p>	<ul style="list-style-type: none"> • Develop standard inventory for Type 6 Engines • Develop standard inventory for Type 1 Engines • Gap analysis & determination of procurement requirements • Procurement of required equipment • Development of apparatus inventory documentation
<p>Special Event Risk Assessment & Planning (Smith)</p> <p>SOG Completion by 12/31/16</p>	<ul style="list-style-type: none"> • 1st meeting - Completed festival risk assessment (CWIFR, WGH, CMO) • 2nd meeting – Developed Contingency Plans addressing identified risks • Scheduled 3rd meeting to develop event specific deployment strategies (6/29) • SOG outline and review • Draft Standard Operating Guideline (SOG) 	<p>Revision and formatting of draft Standard Operating Guideline (SOG)</p>	

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Respiratory Protection (Huff) SOG Completion by 12/31/16		Develop draft Respiratory Protection Program SOG	<ul style="list-style-type: none"> • Assess current self-contained breathing apparatus (SCBA), upgrade and replacement options. • Assess fireground air supply requirements. • Gap analysis (requirements versus current capability). • Develop recommendation for SCBA upgrade or replacement. • Develop recommendation for fireground air supply compressor(s), cylinders, etc. • Develop capital budget proposal.
Low Angle Rescue (Smith/Hartin) SOGs Completed by 3/31/17	<ul style="list-style-type: none"> • Ropes, knots, & hardware • Anchors • Lowering systems • Belay systems • Mechanical advantage systems • Patient packaging and movement • Low angle rescue drills with all crews at Ft. Casey • Mounting and placement of rope rescue equipment on apparatus • Final evaluation drill • Rope Rescue SOG 1st draft • Increase back up equipment cache – (Behan) 	<ul style="list-style-type: none"> • Technical Rescue Incident Management SOG (split from rope rescue SOG) • Rope Rescue SOG – 2nd draft 	

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Pending Initiatives	Other Accomplishments/Activities
<ul style="list-style-type: none"> • CQI Program (Smith) • Wellness Program Improvement (Meek) • Structural Collapse Program Development (Meek/Behan) 	<p>Response Activity: Central Whidbey Island Fire & Rescue responded to 110 calls for service during the month of November. CWIFR experienced 7 instances in which multiple calls for emergency service were received concurrently (total of 15 incidents). Reports on incident types and frequency and occurrence of concurrent calls are attached.</p> <p>Average response time during the month was 10 minutes and 54 seconds. In this same time period, the 80th Percentile response time was 12 minutes and 45 seconds. This data does not reflect the synergistic relationship between Whidbey Health EMS and CWIFR as calls where WH EMS arrived first were not included in this response time analysis.</p> <p>Operations Division Accomplishments:</p> <ul style="list-style-type: none"> • Annual fire hose purchase • Completion of M5 rig check sheet • Revision stage of Light Apparatus Plan • Knox Box re-key of 40+ boxes throughout District • Knox Box new master keys redistributed to response apparatus • Community resources researched for family with multiple CWIFR responses to help caregiver <p>B Shift Accomplishments:</p> <p>Tested 35 hydrants (Admirals Cove) (Thank you Behan, Stevens, Kellison)</p>

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CRR Division/A Shift Monthly Report

December 2016

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Home Safety Survey Pilot Project (Porter) Completion by 12/31/16	Notify Terry Road Mobile Home Park Management <ul style="list-style-type: none"> • Flyer complete • Data collection form complete • Collector App complete • Conduct surveys (8/31) • Analyze data & lessons learned 	<ul style="list-style-type: none"> • Will install address signs at Terry mobile when the order comes in • Will deliver 4 CO detectors when installing address signs 	Compile list of what went worked/didn't work Have Jessica pull latest data from Arc GIS Collector into spreadsheet
Hydrant Inspection & Testing (Rogers) <i>Note: This is not routine inspection and testing</i> Completion by 4/1/17	Obtained Missing Water System and Flow Data	<ul style="list-style-type: none"> • Author Hydrant Program SOG • Inspection and flow test agreement (need to discuss with District's Attorney, Rich Davis) 	
Preplan Program: Target Hazard & Long Driveway(Rogers) Completion by 4/1/17	<ul style="list-style-type: none"> • Identify long driveway characteristics • Long driveway list • Develop Knox and Gate attributes for GIS 	<ul style="list-style-type: none"> • Private road list • Complete target hazards matrix (SOC) • Develop Collector App for Knox and Gate data 	<ul style="list-style-type: none"> • Determine long driveway data collection methodology (Jessica) • Focus group • Develop long driveway markings • Letter to long driveway owners • Develop door hangers • Preplan SOG • Long driveway staffing plan & schedule • Long driveway data collection • Determine target hazard data requirements • Simple versus complex plan requirements

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog																																								
<i>Preplan Program: Target Hazard & Long Driveway-Continued (Rogers)</i>			<ul style="list-style-type: none"> • Building outlines (Jessica) • Data entry into GIS 																																								
Pending Initiatives		Other Accomplishments/Activities																																									
<ul style="list-style-type: none"> • Fire Inspection RMS (Porter) • Event Public Education Strategy (Porter) • Home Safety Survey Implementation (Porter) • Wlprevent (Smith) 		<p>Fire & Life Safety Inspections: Inspections are assigned on a monthly basis by shift for both the Town of Coupeville and Island County.</p> <table border="1"> <thead> <tr> <th>Shift</th> <th>Inspections</th> <th>% Complete (Monthly)</th> <th>% Complete (Annual)</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>4/11</td> <td>36%</td> <td>83%</td> </tr> <tr> <td>B</td> <td>8/9</td> <td>89%</td> <td>97%</td> </tr> <tr> <td>C</td> <td>1/1</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table> <p>A shift is working toward end of year completion- October has Coupeville Elementary, Middle, and High school all needing to correct violations before re-inspection. A shift was re-assigned to help re-key knox boxes when trying to complete monthly assignment.</p> <p>Hydrant Inspection and Testing: Hydrant inspections and flow tests are assigned on a monthly basis by shift. Shifts may work ahead on inspections to aid in managing workload and the flow test schedule.</p> <table border="1"> <thead> <tr> <th>Shift</th> <th>Inspections</th> <th>Monthly % Complete</th> <th>Flow Tests</th> <th>Monthly % Complete</th> <th>Annual % Complete</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>10</td> <td>50%</td> <td>10</td> <td>50%</td> <td>50%</td> </tr> <tr> <td>B</td> <td>6</td> <td>100%</td> <td>35</td> <td>100%</td> <td>90%</td> </tr> <tr> <td>C</td> <td>24</td> <td>100%</td> <td>0</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>		Shift	Inspections	% Complete (Monthly)	% Complete (Annual)	A	4/11	36%	83%	B	8/9	89%	97%	C	1/1	100%	100%	Shift	Inspections	Monthly % Complete	Flow Tests	Monthly % Complete	Annual % Complete	A	10	50%	10	50%	50%	B	6	100%	35	100%	90%	C	24	100%	0	100%	100%
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C	24	100%	0	100%	100%																																						

	<p><i>CRR Division Accomplishments:</i></p> <ul style="list-style-type: none">• Performed car seat check 11/30• Reworked through goals to meet initiatives• Installed 2 address signs• Coordinated Santa mobile schedule <p><i>A Shift Accomplishments:</i></p> <ul style="list-style-type: none">• Re-keyed 20 knox boxes• Decorated Santa mobile• Behan put together Healthcare Provider refresher course• 11/20/16 Station Tour for birthday party
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Training & Recruitment Division Monthly Report

December 2016

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Training Plan & Schedule (Helm) Completion by 12/31/16	<ul style="list-style-type: none"> • List of Member Certifications • Qualifications requirements by rank and role 	<ul style="list-style-type: none"> • Author introduction, need coaching and collaboration with Chief Hartin • Training requirements • Current state of training • Training program SWOT 	<ul style="list-style-type: none"> • Gap analysis • Delivery system • The way forward
Marine Response Training (Helm & Meek) SOG complete by 12/30/16	<ul style="list-style-type: none"> • Overview & characteristics • Overview and characteristics curriculum development • Operational characteristics & limitations training • Maintenance procedures training • Trailing and launching • Marine Rescue Academy • Trailing and launching curriculum development, first draft of documentation and skill sheets completed. 	<ul style="list-style-type: none"> • Marine Rescue standard operating guideline (SOG) (Meek) 	

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

<p>Blue Card Implementation (Hartin) Phase 2 Completion by 8/31/16 Phase 3 Completion in 2017</p>	<ul style="list-style-type: none"> • Complete simulation lab (CMD) • CDO completed sim lab • On-line training Phase 2, all members complete • Portable radios & programming for the sim lab • Schedule simulation labs (April, May, June) • Sim lab configuration, TV stand • Final draft SOGs • Schedule simulation lab • Complete 10-Minute Training documentation • Complete Phase 2 simulation labs 		<ul style="list-style-type: none"> • On-line training Phase 3 • Complete Phase 3 sim labs (D/Vol) 																															
<p style="text-align: center;">Pending Initiatives</p>		<p style="text-align: center;">Other Accomplishments/Activities</p>																																
<ul style="list-style-type: none"> • Training RMS (Hartin/Helm) • Firefighter & Crew Leader FTEP (Helm) • Marine Response Training (Helm/Meek) • Initial Entry Training Program (Helm) • Integrated Rank and Role Career Path (Helm) • Individual and Crew Performance Standards (Helm) • Out of District Volunteer Opportunities (Helm/Hartin) 		<p>Learning Activity: Total learning hours are being collected and analyzed to determine appropriate metrics to provide data to the Washington Survey and Rating Bureau (WSRB) and for internal assessment of the training program.</p> <table border="1" data-bbox="1062 894 1908 1211"> <thead> <tr> <th>Shift</th> <th>Shifts with 1 hour or less</th> <th>Total Hours</th> <th>Average Hours Per Member</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>0</td> <td>95.5</td> <td>8.6</td> <td></td> </tr> <tr> <td>B</td> <td>0</td> <td>54.1</td> <td>6.76</td> <td></td> </tr> <tr> <td>C</td> <td>0</td> <td>59.9</td> <td>5.99</td> <td></td> </tr> <tr> <td>Volunteers</td> <td></td> <td>27</td> <td>1.2</td> <td></td> </tr> <tr> <td>All Members</td> <td></td> <td>236.5</td> <td>4.63</td> <td></td> </tr> </tbody> </table>			Shift	Shifts with 1 hour or less	Total Hours	Average Hours Per Member	Target	A	0	95.5	8.6		B	0	54.1	6.76		C	0	59.9	5.99		Volunteers		27	1.2		All Members		236.5	4.63	
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CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Pending Initiatives	Other Accomplishments/Activities
<ul style="list-style-type: none"> • Training RMS (Hartin/Helm) • Firefighter & Crew Leader FTEP (Helm) • Marine Response Training (Helm/Meek) • Initial Entry Training Program (Helm) • Integrated Rank and Role Career Path (Helm) • Individual and Crew Performance Standards (Helm) • Out of District Volunteer Opportunities (Helm/Hartin) 	<p>Recruitment Activity:</p> <ul style="list-style-type: none"> • 3 panel interviews completed • 3 ODV recruits dropped due to time/commute • Realistically, 10 out of 25 new members will be ready for training by 1/1/17 <p>Accomplishments:</p> <ul style="list-style-type: none"> • Training on landing zones and aircraft familiarization by Airlift Northwest • Attended Island County training officers meeting • Target Solutions building and loading for 2017 still in process. • Assigned as the IAFC company officer division representative to assist in reexamining and updating the IAFC code of ethics. Participated in a conference call with the IAFC committee to review and update code of ethics • Completed the monthly report to the Volunteer Workforce Solutions Grant team on current recruitment data. • Developed a rotation and conceptual schedule for 2017 training with an emphasis on mutual efficiency with South Whidbey Fire & EMS. • Completed Paper Work to begin the process of becoming a Senior EMS instructor • Completed Eastern Oregon University “Fire Service Management” class for continued education toward degree.

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Facilities Division/C Shift Monthly Report

December 2016

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Facilities Maintenance Plan (Vrable) Completion Date 4/1/17	<ul style="list-style-type: none"> List of Systems Identification of maintenance providers Recommended preventative maintenance schedule, need to document the PM schedule 	Budget integration	<ul style="list-style-type: none"> Building and grounds preventative maintenance Authoring Facilities Maintenance SOG
Station 53 Water System (Vrable) Completion	<ul style="list-style-type: none"> Preliminary specifications and costs (two options) Determine course of action, need to discuss with Rice Fergus Miller Bid process and procurement Installation of system 		
Landscaping Assessment (Vrable) Completion Date 12/31/16	Preliminary discussion with landscape architect	Identify landscape maintenance level of effort (staff hours) and cost for contract service	<ul style="list-style-type: none"> Identify projects Procurement Integration with the Facilities Maintenance Plan and SOG
Pending Initiatives		Other Accomplishments/Activities	
None		<p><i>C Shift Accomplishments:</i></p> <p><i>Facilities Division Accomplishments:</i></p>	

Fleet Maintenance Division Monthly Report

December 2016

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Fleet Maintenance SOG (Matros) (NFPA 1911/Pump Testing) Complete by 9/30/16. Pump testing dependent on availability of testing company.	Pump Testing and Ladder Testing completed on 9/27/16		<ul style="list-style-type: none"> • Purpose, Scope, & Policy • Procedure for Fire Apparatus • Procedure for Staff Vehicles
EVT Training & Certification (Matros)	Passed E2 – Ambulance Electrical Systems Passed E3 – Ambulance Heating, Air-Conditioning, & Ventilation Passed A4 – Automotive Steering & Suspension Passed A9 – Light Vehicle Diesel Engines		
Mobile Repair Vehicle Up Fit (Matros) Complete by 10/30/16		Install new apparatus body floor	

Pending Initiatives	Other Accomplishments/Activities
<ul style="list-style-type: none"> • Continuous Improvement (Matros) • Improve Parts Inventory System (Matros) 	<p>Fleet Maintenance Activity:</p> <ul style="list-style-type: none"> • 502 – Received normal PM work. Also went to Jerry Smith Chevy for warranty repair to the exhaust system and an airbag system recall. • 505 – Sent vehicle to Jerry Smith for recall on the airbag system. Rewired laptop to be on switched power rather than constant due to vehicle battery drain. • Aid 503 – Sent vehicle to Midway Tire and Muffler for PM Service on behalf of Whidbey Health. • E-53 – Diagnosed poor shore power connection and replaced shore power female connector. • R-51 – The scene lighting tower was not stowing. Diagnosed and fixed. • T-51 – Completed annual 1911 service and installed officer’s SCBA seat. <p>Pending Activity:</p> <ul style="list-style-type: none"> • Install oil tanks • Install fluid hose reels

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Annual Fire Situation Report
Central Whidbey Island Fire & Rescue
From 01/01/2016 To 11/30/2016
Report Printed On: 12/08/2016

General Class	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16	Sep 16	Oct 16	Nov 16	Total by Type
Animal problem or rescue (54)				1								1
Chemical release, reaction, or toxic condition (42)		1										1
Combustible/flammable spills & leaks (41)					1		1	2				4
Controlled burning (63)		2	1		3	1					2	9
Cover assignment, standby at fire station, move-up (57)	2	3		1		3		3	1	1		14
Dispatched and cancelled en route (61)	18	12	15	20	17	21	27	26	18	21	14	209
Electrical wiring/equipment problem (44)	1		9	1			2	1	1		1	16
Emergency medical service (EMS) Incident (32)	49	33	43	47	60	49	48	50	58	51	46	534
EMS call where party has been transported (66)		1										1
Extrication, rescue (35)	1		1	1								3
False alarm and false call, other (70)		1		3			1		2	2	3	12
Fire in mobile property used as a fixed structure (12)							1					1
Fire, other (10)									1			1
Flammable gas or liquid condition, other (40)		1	1			1						3
Good intent call, other (60)			2	1			3	2	1	2	2	13
HazMat release investigation w/no HazMat (67)			1									1
Lock-In (33)								1				1
Malicious, mischievous false alarm (71)						1						1
Medical assist (31)	16	10	11	11	8	7	10	16	9	12	15	125
Mobile property (vehicle) fire (13)	1		1	1		1		1		1		6
Natural vegetation fire (14)				2		2	3	10	1			18
Outside rubbish fire (15)		1	1	1				1				4
Person in distress (51)			1			1		2				4
Public service assistance (55)	2	2	17	1		3	4	5	3	11	14	62
Rescue, emergency medical call (EMS), other (30)						1						1
Search for lost person (34)	1							1	2	1		5
Service call, other (50)		2	6			2			1	3	2	16
Severe Weather & Natural Disaster (8)		1	5			1				4		11
Smoke, odor problem (53)	1		1	2		1	1					6
Special outside fire (16)			1					1				2
Special type of incident, other (90)			1				1		1			3
Structure Fire (11)		1	2	1		1		2	2	1	2	12
System or detector malfunction (73)			2	4	2	3	1	1	1			14
Unauthorized burning (56)							1	2				3
Unintentional system/detector operation (no fire) (74)	5	2	4	5	2	7	5	6	9	2	5	52
Water or ice-related rescue (36)				2	1	3	5	3	4		1	19
Water problem (52)	1						1	1		3	2	8
Wrong location, no emergency found (62)	1		1		3		1	1		2	1	10
Total	99	73	127	105	97	109	116	138	115	117	110	1206

Search Criteria

Dates: From 01/01/2016 To 11/30/2016 (mm/dd/yyyy)

Service: Central Whidbey Island Fire & Rescue

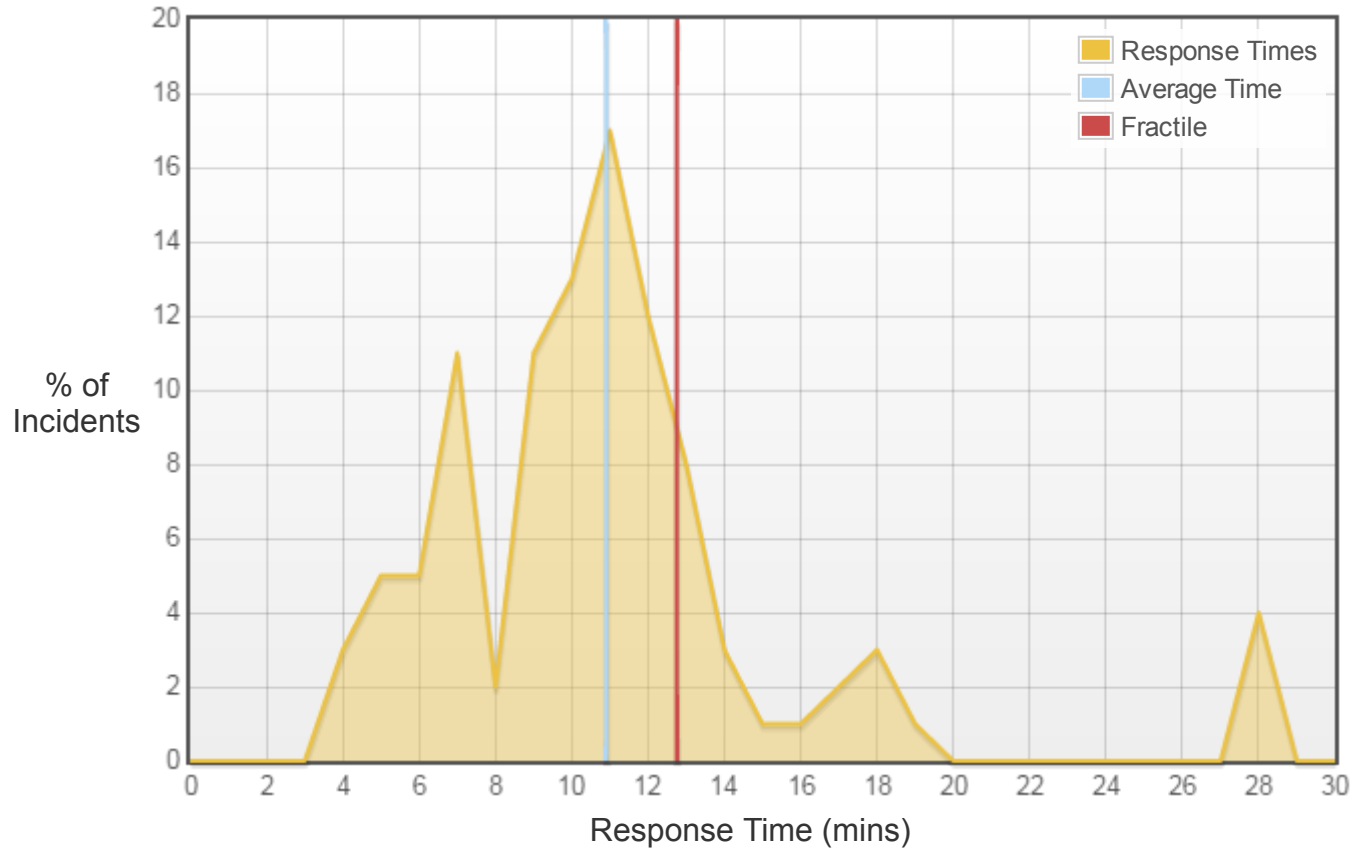


Fire Overlapping Calls Report
From 11/01/16 To 11/30/16
Report Printed On: 12/08/2016

Incident Number	Exposure	Incident Type	Alarm Date/Time	Clear Date/Time
Overlap: 1				
16-CW1137	0	Alarm system activation, no fire - unintentional (745)	11/10/16 20:33:37	11/10/16 21:12:39
16-CW1138	0	EMS call, excluding vehicle accident with injury (321)	11/10/16 20:46:13	11/10/16 21:17:03
16-CW1139	0	EMS call, excluding vehicle accident with injury (321)	11/10/16 21:10:52	11/10/16 21:36:48
Minutes of overlap: 28.22				
Overlap: 2				
16-CW1138	0	EMS call, excluding vehicle accident with injury (321)	11/10/16 20:46:13	11/10/16 21:17:03
16-CW1139	0	EMS call, excluding vehicle accident with injury (321)	11/10/16 21:10:52	11/10/16 21:36:48
Minutes of overlap: 6.18				
Overlap: 3				
16-CW1165	0	EMS call, excluding vehicle accident with injury (321)	11/18/16 10:42:03	11/18/16 11:26:25
16-CW1166	0	Medical assist, assist EMS crew (311)	11/18/16 11:11:02	11/18/16 11:46:28
Minutes of overlap: 15.38				
Overlap: 4				
16-CW1177	0	Medical assist, assist EMS crew (311)	11/22/16 07:22:09	11/22/16 08:02:22
16-CW1179	0	Dispatched and cancelled en route (611)	11/22/16 07:31:29	11/22/16 07:42:02
Minutes of overlap: 10.55				
Overlap: 5				
16-CW1186	0	Motor vehicle accident with no injuries. (324)	11/23/16 23:28:37	11/24/16 00:18:24
16-CW1187	0	Dispatched and cancelled en route (611)	11/24/16 00:11:40	11/24/16 00:55:02
Minutes of overlap: 6.73				
Overlap: 6				
16-CW1193	0	Cooking fire, confined to container (113)	11/24/16 22:50:15	11/24/16 23:42:35
16-CW1194	0	Dispatched and cancelled en route (611)	11/24/16 23:35:17	11/24/16 23:43:21
Minutes of overlap: 7.30				
Overlap: 7				
16-CW1200	0	Authorized controlled burning (631)	11/26/16 12:33:31	11/26/16 13:01:26
16-CW1201	0	Assist invalid (554)	11/26/16 13:00:38	11/26/16 13:27:36
Minutes of overlap: 0.80				
Overlap: 8				
16-CW1202	0	Water problem, other (520)	11/26/16 19:39:46	11/26/16 20:41:24
16-CW1203	0	Water problem, other (520)	11/26/16 20:21:50	11/26/16 21:01:48
Minutes of overlap: 19.57				

Report Totals:**Occurrences of 2 Overlaps: 6****Occurrences of 3 Overlaps: 1**

Fractile Response Times Report for Apparatus Times	
Date Range	11/01/2016 to 11/30/2016
Time Frame	"Dispatch Time" to "Arrival Time"
Total # of Incidents Fitting Criteria	63 (102 apparatus records)
80% Fractile Response Time	12 min 45 sec
Highest Response Time	28 min 5 sec
Lowest Response Time	3 min 13 sec
Average Response Time	10 min 54 sec
Service(s)	Central Whidbey Island Fire & Rescue
Incident Type(s)	All
Response Mode(s) to Scene	Emergency



 Report Description