

Administration Division Monthly Report

April 2017

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Standard of Coverage (Hartin) First Draft bin 2017	<ul style="list-style-type: none"> <li>Format as an element of the District's Integrated Comprehensive Plan</li> <li>Research on records management systems used by accredited agencies (reporting format)</li> <li>Complete services provided</li> <li>Met with ICOM to develop description of communications network (Hartin)</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment (Hartin)</li> <li>Description of the district (common with Strategic Plan), need to complete maps (Larson)</li> <li>Complete target hazard matrix</li> <li>Critical task analysis (Hartin)</li> <li>Develop data for response time analysis (Hartin)</li> </ul>	<ul style="list-style-type: none"> <li>Historical performance (Smith)</li> <li>Service level objectives (Hartin)</li> <li>Compliance methodology (Hartin)</li> <li>Evaluation and policy recommendations (Hartin)</li> <li>Generate document (Hartin)</li> </ul>
Fire & Emergency Services Self-Assessment (FESSAM)	25 Performance Indicators Complete	<p>Develop FESSAM pages for 10 Performance Indicators (Staff) , Due 6/30/17</p> <p>Develop FESSAM pages for 15 Performance Indicators (Chief Hartin), Due 6/30/17</p>	<p>Complete the balance of the FESSAM Pages (more detail to follow)</p> <p>Develop "Work in Progress FESSAM" for the Board of Fire Commissioners.</p>
2017 Bond Measure	<p>Key Messages</p> <p>PowerPoint Presentation</p> <p>Newsletter (February)</p> <p>Internal presentation on bond measure and related capital projects.</p> <p>Meeting with Dave Fergus to develop visual presentation on the Station 53 project.</p> <p>Validated list of homeowner associations, water associations, and community groups.</p>	<p>Developing first draft of Ballot Title and Resolution (C. Weed)</p> <p>Final approval of public communication display boards.</p> <p>Developing pocket size key message cards.</p> <p>Community presentations (starting in April)</p>	<p>Newsletter (May)</p> <p>Draft resolution regarding placement of the bond measure on the Ballot (June)</p> <p>Schedule open houses at Station 53 (June, July, October)</p> <p>Direct Mail (September, October)</p> <p>Newsletter (October)</p>

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
2017 Bond Measure (Continued)	Identified Bond Attorney (recommendation from the District's Attorney Rich Davis) Timeline for public communications and other critical tasks updated with input from Jim Nelson (DA Davis) and Cynthia Weed (K&L Gates).		
Pending Projects		Other Accomplishments/Activities	
<ul style="list-style-type: none"> <li>• Lean Process</li> <li>• Inventory Control RMS</li> <li>• Financial Practices Standard Operating Guidelines</li> <li>• Personnel Policies and Procedures Standard Operating Guidelines)</li> <li>• Personnel Policies and Procedures Handbook</li> <li>• Administrative Support Services Standard Operating Guidelines</li> <li>• Assessment of Occupational Safety, Health, and Risk Management</li> </ul>		<ul style="list-style-type: none"> <li>• Chief Hartin and staff have been updating and revising the District's Capital Projects Plan for 2018-2028 and Capital Projects SOG with anticipated completion prior to the Board of Fire Commissioners April work session.</li> <li>• Chief Hartin, DC Smith, and Chief Schick (Camano Island Fire) met with Coupeville Marshall/ICSW Sergeant Chris Garden regarding the Island County Joint Operations Protocol for Violent Incidents.</li> <li>• The District has implemented social media archiving to comply with Washington State Public Records law and will be increasing our use of Facebook and Twitter to provide public education and information to our community.</li> <li>• Chief Hartin met with staff from the Whidbey Island Conservation District and WA Department of Natural Resources to collaborate on Firewise, a community based wildfire prevention program.</li> <li>• Chief Hartin will be assisted the Olympia Fire Department with a promotional process for Battalion Chief on March 13-14, 2017.</li> <li>• Chief Hartin and Commissioners Engle and Hutchinson attended the Institution of Fire Engineers (IFE) USA Branch Annual General Meeting and Commission on Public Safety Excellence Conference in Anaheim, CA on March 19-24. The Chief is paying his own expenses for travel, lodging and conference registration.</li> <li>• Chief Hartin attended a meeting between Underwriters Laboratories (UL) and the Hong Kong and USA Branches of the Institution of Fire Engineers to discuss firefighter safety initiatives on April 5-10. Travel expenses are being paid by the Chief and all other expenses are being paid by UL.</li> </ul>	
Completed Projects			
<ul style="list-style-type: none"> <li>• Establishing a Minimum Set Aside for General and Contingency Fund Beginning Balance (20170112_r001)</li> <li>• Board Adoption of the revised Strategic Plan (20170112_r002)</li> </ul>			

Operations Division/B Shift Monthly Report

April 2017

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Marine Rescue SOG (Meek) SOG Completed by 3/31/17	SOG is complete with the exception of final edits and formatting.	Final edit and formatting	Submit Purpose, Scope, and Policy to the Board on 5/11/17
Standard Apparatus Inventory (Meek) <ul style="list-style-type: none"> <li>Type 6 Engines (3/31/17)</li> <li>Type 1 Engine (2017→)</li> </ul>	Standard Apparatus Inventory complete. Inventory will be implemented in 2018 upon receipt of new brush units. All additional equipment needed to fulfill the brush standardization (meeting NWCG type 6 engine requirements) will be purchased prior to receipt of the new brush units.	Develop standard inventory for Type 1 Engines	<ul style="list-style-type: none"> <li>Gap analysis &amp; determination of procurement requirements</li> <li>Procurement of required equipment</li> <li>Development of apparatus inventory documentation</li> </ul>
Respiratory Protection (Huff)	Draft Respiratory Protection Program SOG (Hartin/Huff) Purpose, Scope, and Policy of SOG by the Board of Fire Commissioners	Develop recommendation for fireground air supply compressor(s), cylinders, etc.	<ul style="list-style-type: none"> <li>Gap analysis (requirements versus current capability).</li> <li>Develop recommendation for SCBA upgrade or replacement.</li> <li>Develop capital budget proposal.</li> </ul>

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Pending Projects	Other Accomplishments/Activities
<ul style="list-style-type: none"> <li>• Technical Rescue SOGs (Smith/Hartin)</li> <li>• CQI Program</li> <li>• HIPAA Compliance SOG/Training</li> <li>• Wellness Program Improvement (Meek)</li> </ul>	<p><b>Operations Division:</b></p> <ul style="list-style-type: none"> <li>• Annual hose order purchased</li> <li>• Annual service on M5 completed (Cap Sante)</li> <li>• Quotes received for purchase of new M5 immersion suits</li> <li>• Purchase of Fognails and associated hose and wyes</li> <li>• Anchor package installed on M5</li> </ul> <p><b>B Shift:</b></p> <ul style="list-style-type: none"> <li>• Repair of M5 jack stand stabilizer (replaced)</li> <li>• PR-took E53 to a house on Denneboom for an 8 year olds birthday. Request by father. 3/27</li> <li>• Smith Barn Fire 3/6</li> <li>• Monthly CPR class instruction 3/25 (Majestic)</li> </ul> <p><b>Response Activity:</b> Central Whidbey Island Fire &amp; Rescue responded to 108 calls for service during the month of March (YTD=329). CWIFR experienced 11 instances in which multiple calls for emergency service were received concurrently (total of 23 incidents). Reports on incident types and frequency and occurrence of concurrent calls are attached.</p> <p>Average response time during the month was 9 minutes and 36 seconds. In this same time period, the 90<sup>th</sup> Percentile response time was 14 minutes and 24 seconds. This data does not reflect the synergistic relationship between Whidbey Health EMS and CWIFR as calls where WH EMS arrived first were not included in this response time analysis.</p> <p>Note: We have changed from reporting on the 80<sup>th</sup> percentile to reporting on the 90<sup>th</sup> percentile (this will result in slightly higher time values, but provides a clearer picture of response time performance.</p>
Completed Projects	
<p>Special Events SOG (Smith)</p>	

**CRR Division/A Shift Monthly Report**

**April 2017**

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Home Safety Survey Program		<ul style="list-style-type: none"> <li>• Develop SOG</li> <li>• Train Shift Personnel</li> </ul>	Heat map by housing date of construction Identify target areas for delivery
Hydrant Inspection & Testing (Rogers) Completion by 4/1/17		<ul style="list-style-type: none"> <li>• Inspection and flow test agreement (Discussed with District’s Attorney, Rich Davis)</li> <li>• Hydrant Inspection and Testing SOG</li> </ul>	
Preplan Program: Target Hazard, Long Driveways, and Water Supply (Rogers) Completion by 4/1/17	<ul style="list-style-type: none"> <li>• Identify long driveway characteristics</li> <li>• Long driveway list</li> <li>• Develop Knox and Gate attributes for GIS</li> <li>• Base map for water supply preplanning has been completed.</li> <li>• Collector App for Knox and Gate data has been completed.</li> <li>• Working group for water supply preplanning has been identified (AOs Brent Stevens and Ed Pratt and FF Dillon Rogers).</li> </ul>	<ul style="list-style-type: none"> <li>• Water supply zones being defined.</li> <li>• Primary and secondary water supplies being identified by zone.</li> <li>• Private road list</li> <li>• Complete target hazards matrix (SOC)</li> </ul>	<ul style="list-style-type: none"> <li>• Determine long driveway data collection methodology (Jessica)</li> <li>• Focus group</li> <li>• Develop long driveway markings</li> <li>• Letter to long driveway owners</li> <li>• Develop door hangers</li> <li>• Preplan SOG</li> <li>• Long driveway staffing plan &amp; schedule</li> <li>• Long driveway data collection</li> <li>• Determine target hazard data requirements</li> <li>• Simple versus complex plan requirements</li> <li>• Building outlines (Jessica)</li> <li>• Data entry into GIS</li> </ul>

Pending Projects	Other Accomplishments/Activities																																																					
<ul style="list-style-type: none"> <li>• Wiprevent</li> <li>• Fire Inspection Records Management System</li> <li>• Fire Investigation Program Plan</li> </ul>	<p><b>Fire &amp; Life Safety Inspections:</b> Inspections are assigned on a monthly basis by shift for both the Town of Coupeville and Island County.</p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th>Shift</th> <th>Inspections</th> <th>% Complete (Monthly)</th> <th colspan="3">% Complete (Annual)</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>2/7</td> <td>29</td> <td colspan="3">20</td> </tr> <tr> <td>B</td> <td>5/6</td> <td>83</td> <td colspan="3">20</td> </tr> <tr> <td>C</td> <td>6/7</td> <td>86</td> <td colspan="3">19</td> </tr> </tbody> </table> <p>A shift completed all initial inspections, 5 of 7 for March need re-inspection. B shift completed all initial inspections, 1 re-inspection and one business request for moving to another inspection month. C shift completed all initial inspections with the exception of a business closed until May.</p> <p><b>Hydrant Inspection and Testing:</b> Hydrant inspections and flow tests are assigned on a monthly basis by shift. Shifts may work ahead on inspections to aid in managing workload and the flow test schedule.</p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th>Shift</th> <th>Inspections</th> <th>Monthly % Complete</th> <th>Flow Tests</th> <th>Monthly % Complete</th> <th>Annual % Complete</th> </tr> </thead> <tbody> <tr> <td>A</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>B</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>C</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>						Shift	Inspections	% Complete (Monthly)	% Complete (Annual)			A	2/7	29	20			B	5/6	83	20			C	6/7	86	19			Shift	Inspections	Monthly % Complete	Flow Tests	Monthly % Complete	Annual % Complete	A						B						C					
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Completed Projects	<p><b>CRR Division:</b></p> <ul style="list-style-type: none"> <li>• Ordered 144 photoelectric smoke detectors in bulk</li> <li>• Completed 5 Home safety surveys</li> <li>• Completed and filed February and March billing-5 hours of work</li> <li>• Corresponded with Whidbey Health construction regarding Radio Antennae coverage</li> <li>• Completed one car seat check request</li> </ul>																																																					

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Completed Projects (Continued)	Other Accomplishments/Activities (Continued)
	<p><b><i>A Shift:</i></b></p> <ul style="list-style-type: none"><li>• 5 hour inspection at Camp Casey completed</li><li>• Correspondence with Simplex and Captain Whidbey Inn due to fire alarm system failure</li><li>• Completion of new occupancy inspection for restaurant at the Coupeville Wharf</li></ul>

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**Training & Recruitment Division Monthly Report**

**April 2017**

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog																																				
Training Plan & Schedule (Helm) Completion by 9/30/17	Volunteer rank and role career path documented Single year training schedule integrating on-line and face-to-face training	Documentation of part-time and full-time rank and role career path and integration with volunteer components.	Description of current training program Documentation of training mandates Documentation of training needs based on community risks Gap analysis Establishment of training goals and objectives Multi-year training schedule																																				
Learning Management System (LMS) Implementation (6/30/17)	LMS operational and in use	Data entry procedures for face-to-face training under development (currently being done the Training CAPT)	Data entry to enter data from paper training records																																				
Wildland Firefighting Training and Certification (6/30/17)		Members assigned S-130 and S-190 on-line training programs	Wildland skills training																																				
Pending Projects		Other Accomplishments/Activities																																					
<ul style="list-style-type: none"> <li>• Training Records Management System</li> <li>• New Member Orientation/Initial Entry Training Program</li> <li>• Individual and Company Performance Standards</li> <li>• Recruitment Plan</li> <li>• Probationary Period</li> </ul>		<table border="1"> <thead> <tr> <th>Shift</th> <th>Shifts with 1 hour or less</th> <th>Total Hours</th> <th>Average Hours Per Member</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>0</td> <td>57.75</td> <td>11.55</td> <td></td> </tr> <tr> <td>B</td> <td>0</td> <td>95.75</td> <td>19.15</td> <td></td> </tr> <tr> <td>C</td> <td>0</td> <td>49.5</td> <td>12.375</td> <td></td> </tr> <tr> <td>Day</td> <td>0</td> <td>42.5</td> <td>10.625</td> <td></td> </tr> <tr> <td>Volunteers</td> <td>0</td> <td>71.75</td> <td>3.58</td> <td></td> </tr> <tr> <td>All Members</td> <td>0</td> <td>317.25</td> <td>8.34</td> <td></td> </tr> </tbody> </table>			Shift	Shifts with 1 hour or less	Total Hours	Average Hours Per Member	Target	A	0	57.75	11.55		B	0	95.75	19.15		C	0	49.5	12.375		Day	0	42.5	10.625		Volunteers	0	71.75	3.58		All Members	0	317.25	8.34	
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CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Completed Projects (Continued)	Other Accomplishments/Activities (Continued)
	<ul style="list-style-type: none"> <li>• FF Chidester editing final footage for the CWIFR Volunteer Recruitment Video.</li> <li>• One new application received, one new application sent out, and one new interview completed. (Dalton Martin and Dalton Engle)</li> <li>• CAPT Helm taught another 68 hours (outside normal working hours) in March assisting Deputy Chief Moffatt (SWFE) with delivery of the 2017 EMT Class and is completing the requirements for certification as a Senior EMS Instructor (SEI). Classes are primarily Wednesday and Friday nights from 6pm to 10pm, and Saturdays from 8am to 5pm. No overtime incurred due to flexing hours.</li> <li>• CWIFR is still on track to have a minimum of 9 new Volunteer Firefighters in the 2017 Academy (along with one returning member who will be attending as refresher training). (UPDATE- Just lost one confirmed fire academy student due to life changes and will be moving to California.)</li> <li>• New SCBA confidence course nearing construction completion in the tower. Anticipate another day or two to finalize.</li> <li>• Assisted the Island County Sheriffs Officer with SWAT training and forcible entry training at the tower utilizing the forcible entry prop.</li> <li>• Assisted SWFEMS with Honor Guard presentation at their annual banquet.</li> <li>• Participated in Monthly Island County Training Officers planning meeting.</li> <li>• Finalized first annual advanced marine rescue class with the other surrounding agencies (NWFR,SWFEMS, and CIFR)</li> <li>• Continued planning process of second annual marine rescue recruit class</li> <li>• Participated in monthly Company Officers Section monthly teleconference</li> <li>• Participated in monthly Volunteer Workforce Solutions teleconference.</li> </ul>

Facilities Division/C Shift Monthly Report

April 2017

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Facilities Maintenance Plan (Vrable) Completion Date 4/1/17	<ul style="list-style-type: none"> <li>List of Systems</li> <li>Identification of maintenance providers</li> <li>Recommended preventative maintenance schedule, need to document the PM schedule</li> </ul>	Budget integration	<ul style="list-style-type: none"> <li>Building and grounds preventative maintenance</li> <li>Authoring Facilities Maintenance SOG</li> </ul>
<b>Pending Projects</b>		<b>Other Accomplishments/Activities</b>	
<ul style="list-style-type: none"> <li>Facilities Maintenance System</li> <li>Facilities Storage Solutions</li> </ul>		<p><b>C Shift:</b></p> <ul style="list-style-type: none"> <li>C shift completed a tour of the newly constructed wing at WhidbeyHealth Medical Center.</li> <li>LT Vrable and DC Smith attended a meeting with staff of Whidbey Health to discuss maintenance planning at our shared station Sta. 51.</li> </ul> <p><b>Facilities Division:</b></p> <ul style="list-style-type: none"> <li>The Labor and Industries (L&amp;I) electrical inspector identified that the extractor and drier at Station 53 were incorrectly wired (some years ago). Work was completed adding the required circuit and was approved by L&amp;I.</li> <li>Station 53 septic system required repair due to settling ground causing a break in the main drain pipe exiting the bunkhouse. Repairs were completed by On-Site Construction.</li> </ul>	
<b>Completed Projects</b>			

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**Fleet Maintenance Division Monthly Report**

**April 2017**

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Fleet Maintenance SOG (Matros) (NFPA 1911/Pump Testing)	Pump Testing and Ladder Testing completed on 9/27/16	<ul style="list-style-type: none"> <li>• Purpose, Scope, &amp; Policy</li> <li>• Procedure for Fire Apparatus</li> <li>• Procedure for Staff Vehicles</li> </ul>	Creating an organized parts inventory area at Station 52
Mobile Repair Vehicle Up Fit (Matros) Complete by 04/30/2017	Installed new apparatus body floor	Modifying fluid tanks so that they can be installed.	
<b>Pending Projects</b>		<b>Other Accomplishments/Activities</b>	
<ul style="list-style-type: none"> <li>• Parts Inventory System</li> <li>• EVT Training and Certification (Ambulance Level III)</li> <li>• Staffing Level Assessment</li> </ul>		<ul style="list-style-type: none"> <li>• 0602 (B-53) – Repaired fire pump, carburetor was over fueling into oil, replaced carburetor.</li> <li>• 501 – Sent vehicle to Jerry Smith Chevrolet for fuel tank sending unit replacement due to fuel gauge dropping out.</li> <li>• 1401 – (E-53) - Assisted True North with repairs to E-53. Repairs included installing new ladder rack supports, ladder rack stow stop switch, and repairing leaking pump flange. Various lights were also replaced under Whelen lighting warranty due to water intrusion.</li> <li>• 9402 (R-51) – Repaired various operator reported compartment lights that were not working.</li> <li>• 601 (E-512) – Sent to Freightliner for diagnosis and repair of engine. Vehicle would periodically stall when pulling out of station when engine was cold. Worn injector pump parts were replaced.</li> <li>• Attended RTA Fleet Software annual users conference.</li> </ul>	
<b>Completed Projects</b>			

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**Annual Fire Situation Report**  
**Central Whidbey Island Fire & Rescue**  
**From 01/01/2017 To 03/31/2017**  
**Report Printed On: 04/13/2017**

General Class	Jan 17	Feb 17	Mar 17	Total by Type
*NA (NA)			3	3
Combustible/flammable spills & leaks (41)			1	1
Dispatched and cancelled en route (61)	32	17	11	60
Electrical wiring/equipment problem (44)	4			4
Emergency medical service (EMS) Incident (32)	54	41	63	158
EMS call where party has been transported (66)	1			1
Extrication, rescue (35)	1			1
False alarm and false call, other (70)	1		1	2
Good intent call, other (60)	1	1	2	4
Malicious, mischievous false alarm (71)	1			1
Medical assist (31)	12	9	9	30
Mobile property (vehicle) fire (13)		1		1
Natural vegetation fire (14)		1		1
Public service assistance (55)	3	10	4	17
Search for lost person (34)			1	1
Service call, other (50)	1		2	3
Smoke, odor problem (53)	1			1
Special type of incident, other (90)	1			1
Structure Fire (11)	2	1	1	4
System or detector malfunction (73)	1	1	1	3
Unintentional system/detector operation (no fire) (74)	6	10	8	24
Water or ice-related rescue (36)	2			2
Water problem (52)	5		1	6
<b>Total</b>	<b>129</b>	<b>92</b>	<b>108</b>	<b>329</b>

**Search Criteria**

Dates: From 01/01/2017 To 03/31/2017 (mm/dd/yyyy)  
 Service: Central Whidbey Island Fire & Rescue



Fire Overlapping Calls Report  
From 03/01/17 To 03/31/17  
Report Printed On: 04/13/2017

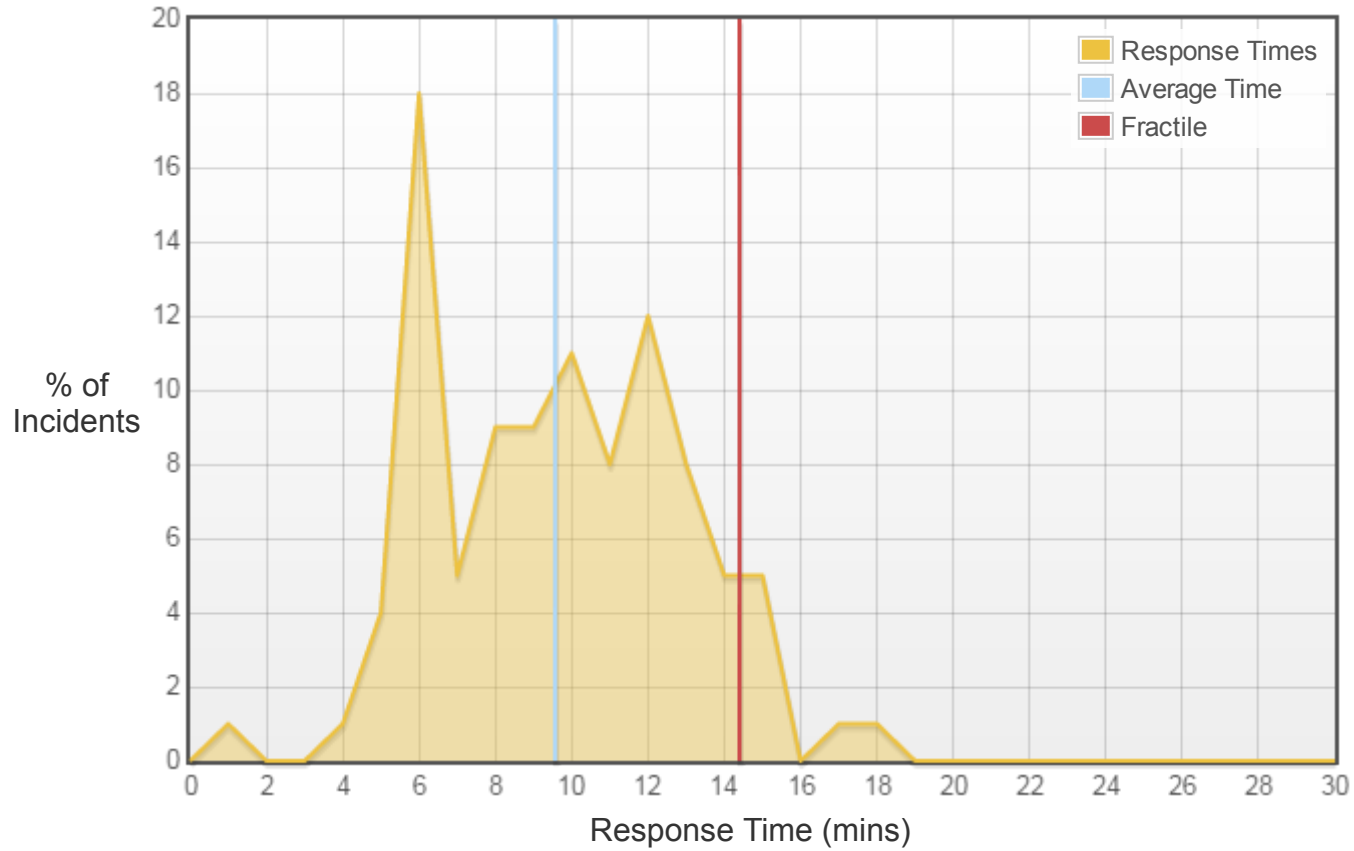
Incident Number	Exposure	Incident Type	Alarm Date/Time	Clear Date/Time
<b>Overlap: 1</b>				
17-CW0226	0	EMS call, excluding vehicle accident with injury (321)	03/02/17 15:50:12	03/02/17 16:21:30
17-CW0227	0	Detector activation, no fire - unintentional (744)	03/02/17 15:59:07	03/02/17 16:12:26
17-CW0228	0	Motor vehicle accident with no injuries. (324)	03/02/17 16:18:30	03/02/17 16:27:45
<b>Minutes of overlap: 16.32</b>				
<b>Overlap: 2</b>				
17-CW0236	0	EMS call, excluding vehicle accident with injury (321)	03/05/17 08:41:50	03/05/17 09:11:21
17-CW0237	0	EMS call, excluding vehicle accident with injury (321)	03/05/17 09:08:54	03/05/17 09:48:54
<b>Minutes of overlap: 2.45</b>				
<b>Overlap: 3</b>				
17-CW0239	0	EMS call, excluding vehicle accident with injury (321)	03/05/17 23:05:50	03/05/17 23:31:10
17-CW0240	0	EMS call, excluding vehicle accident with injury (321)	03/05/17 23:29:56	03/05/17 23:52:46
<b>Minutes of overlap: 1.23</b>				
<b>Overlap: 4</b>				
17-CW0246	0	Detector activation, no fire - unintentional (744)	03/08/17 14:14:47	03/08/17 14:59:52
17-CW0247	0	Good intent call, other (600)	03/08/17 14:37:42	03/08/17 14:45:40
<b>Minutes of overlap: 7.97</b>				
<b>Overlap: 5</b>				
17-CW0256	0	EMS call, excluding vehicle accident with injury (321)	03/10/17 17:53:25	03/10/17 18:30:25
17-CW0257	0	Combustible/flammable gas/liquid condition, other (410)	03/10/17 18:27:13	03/10/17 19:05:15
<b>Minutes of overlap: 3.20</b>				
<b>Overlap: 6</b>				
17-CW0258	0	Motor vehicle accident with no injuries. (324)	03/10/17 20:25:49	03/10/17 21:13:26
17-CW0259	0	EMS call, excluding vehicle accident with injury (321)	03/10/17 21:10:59	03/10/17 22:21:38
<b>Minutes of overlap: 2.45</b>				
<b>Overlap: 7</b>				
17-CW0297	0	EMS call, excluding vehicle accident with injury (321)	03/22/17 15:25:00	03/22/17 15:38:02
17-CW0298	0	EMS call, excluding vehicle accident with injury (321)	03/22/17 15:31:26	03/22/17 15:52:32
<b>Minutes of overlap: 6.60</b>				
<b>Overlap: 8</b>				
17-CW0306	0	EMS call, excluding vehicle accident with injury (321)	03/27/17 08:49:14	03/27/17 10:17:04
17-CW0307	0	Dispatched and cancelled en route (611)	03/27/17 10:13:46	03/27/17 10:22:42
<b>Minutes of overlap: 3.30</b>				
<b>Overlap: 9</b>				
17-CW0311	0	Motor vehicle accident with injuries (322)	03/27/17 17:40:51	03/27/17 18:49:14
17-CW0312	0	Detector activation, no fire - unintentional (744)	03/27/17 18:14:50	03/27/17 18:26:32
<b>Minutes of overlap: 11.70</b>				
<b>Overlap: 10</b>				
17-CW0315	0	EMS call, excluding vehicle accident with injury (321)	03/28/17 17:35:29	03/28/17 18:13:29
17-CW0316	0	()	03/28/17 18:10:55	03/28/17 18:35:24
<b>Minutes of overlap: 2.57</b>				
<b>Overlap: 11</b>				
17-CW0327	0	EMS call, excluding vehicle accident with injury (321)	03/31/17 20:12:33	03/31/17 21:06:50
17-CW0328	0	EMS call, excluding vehicle accident with injury (321)	03/31/17 20:28:06	03/31/17 20:50:53
<b>Minutes of overlap: 22.78</b>				

**Report Totals:**

**Occurrences of 2 Overlaps: 9**  
**Occurrences of 3 Overlaps: 1**



Fractile Response Times Report for Apparatus Times	
Date Range	03/01/2017 to 03/31/2017
Time Frame	"Dispatch Time" to "Arrival Time"
Total # of Incidents Fitting Criteria	52 (76 apparatus records)
90% Fractile Response Time	14 min 24 sec
Highest Response Time	18 min 22 sec
Lowest Response Time	0 min 54 sec
Average Response Time	9 min 34 sec
Service(s)	Central Whidbey Island Fire & Rescue
Incident Type(s)	All
Response Mode(s) to Scene	Emergency



 Report Description