

Administration Division Monthly Report

September 2017

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
<p>Standard of Coverage (Hartin) First Draft in 2017</p>	<ul style="list-style-type: none"> <li>• Format as an element of the District’s Integrated Comprehensive Plan</li> <li>• Research on records management systems used by accredited agencies (reporting format)</li> <li>• Complete services provided</li> <li>• Met with ICOM to develop description of communications network (Hartin)</li> </ul>	<ul style="list-style-type: none"> <li>• Risk assessment (Hartin)</li> <li>• Description of the district (common with Strategic Plan), need to complete maps (Larson)</li> <li>• Complete target hazard matrix</li> <li>• Critical task analysis (Hartin)</li> <li>• Develop data for response time analysis (Hartin)</li> </ul>	<ul style="list-style-type: none"> <li>• Historical performance (Smith)</li> <li>• Service level objectives (Hartin)</li> <li>• Compliance methodology (Hartin)</li> <li>• Evaluation and policy recommendations (Hartin)</li> <li>• Generate document (Hartin)</li> </ul>
<p>Fire &amp; Emergency Services Self-Assessment (FESSAM)</p>	<p>61 Performance Indicators Complete (increase of twelve from the preceding month)</p>	<ul style="list-style-type: none"> <li>• Develop FESSAM pages for 10 Performance Indicators (Staff) , Due 9/30/17</li> <li>• Develop FESSAM pages for 15 Performance Indicators (Chief Hartin), Due 9/30/17</li> <li>• Develop “Work in Progress FESSAM” for the Board of Fire Commissioners.</li> </ul>	<ul style="list-style-type: none"> <li>• Complete the balance of the FESSAM Pages (more detail to follow)</li> </ul>

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
2017 Bond Measure	<ul style="list-style-type: none"> <li>• Key Messages</li> <li>• PowerPoint Presentation</li> <li>• Newsletter (February)</li> <li>• Internal presentation on bond measure and related capital projects.</li> <li>• Meeting with Dave Fergus to develop visual presentation on the Station 53 project.</li> <li>• Identified Bond Attorney (recommendation from the District's Attorney Rich Davis) Timeline for public communications and other critical tasks updated with input from Jim Nelson (DA Davis) and Cynthia Weed (K&amp;L Gates).</li> <li>• Developing first draft of Ballot Title and Resolution (C. Weed)</li> <li>• Final approval of public communication display boards.</li> <li>• Developing pocket size key message cards.</li> <li>• Newsletter (May)</li> <li>• Validated list of homeowner associations, water associations, and community groups.</li> <li>• Letters sent to community groups offering presentations</li> </ul>	<ul style="list-style-type: none"> <li>• Schedule open houses at Station 53 10/24 &amp; 28/17</li> <li>• Letter to community groups (9/27/17)</li> </ul>	<ul style="list-style-type: none"> <li>• Direct Mail (10/20/17)</li> <li>• Newsletter (10/27/17)</li> </ul>

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
2017 Bond Measure (Continued)	<ul style="list-style-type: none"> <li>• June guided tours scheduled for June 21, 22, and 24</li> <li>• Vote on the Bond Resolution and Ballot Title on 7/13/17</li> <li>• Community presentations                             <ul style="list-style-type: none"> <li>○ CW Lions 7/20/17</li> <li>○ CPV Lions 9/13/17</li> </ul> </li> <li>• News release 9/13/17</li> </ul>		
Financial Practices Standard Operating Guidelines	Board adoption of purpose, scope, and policies of comprehensive financial practices SOGs.	<ul style="list-style-type: none"> <li>• SOG 1.3.6 Use of District Resources</li> <li>• SOG 1.3.11 Debt</li> <li>• SOG 1.3.10 Capital Projects</li> </ul>	<ul style="list-style-type: none"> <li>• SOG 1.3.15 General Financial Guidance</li> <li>• SOG 1.3.14 Transparency and Accountability</li> <li>• SOG 1.3.7 Revenue</li> <li>• SOG 1.3.8 Investment</li> <li>• SOG 1.3.9 Reserve</li> <li>• SOG 1.3.12 Grants and Grant Management</li> <li>• SOG 1.3.13 Financial Risk Management</li> </ul>

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Pending Projects	Other Accomplishments/Activities
<ul style="list-style-type: none"> <li>• Lean Process</li> <li>• Inventory Control RMS</li> <li>• Personnel Policies and Procedures Standard Operating Guidelines)</li> <li>• Personnel Policies and Procedures Handbook</li> <li>• Administrative Support Services Standard Operating Guidelines</li> <li>• Assessment of Occupational Safety, Health, and Risk Management</li> </ul>	<ul style="list-style-type: none"> <li>• Chief Hartin has been performing a majority of the Training Officer’s duties while he is on vaction.</li> <li>• Completed update and revision of Integrated Comprehensive Plan Volume 5=Long Term Financial Plan, Submitted to the Board for Adoption.</li> <li>• Chief Hartin participated in the Institution of Fire Engineers-USA Branch Board Meeting in Dallas TX and the Underwriters Laboratories (UL) Firefighter Safety Research Institute (FSRI) Advisory Board Meetings August 11-17, 2017. Expenses were paid by the Chief (IFE meeting) and UL (UL-FSRI meeting).</li> </ul>
Completed Projects	
<ul style="list-style-type: none"> <li>• Establishing a Minimum Set Aside for General and Contingency Fund Beginning Balance (20170112_r001)</li> <li>• Board Adoption of the revised Strategic Plan (20170112_r002)</li> </ul>	

Operations Division/B Shift Monthly Report

September 2017

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Marine Rescue SOG (Meek) SOG Completed by 5/31/17	SOG is complete with the exception of final edits and formatting. Purpose, Scope, and Policy submitted to the Board on 6/8/17	Final edit and formatting of procedure	
Standard Apparatus Inventory (Meek) <ul style="list-style-type: none"> <li>Type 6 Engines (3/31/17)</li> <li>Type 1 Engine (2017→)</li> </ul>	Standard Apparatus Inventory for Type 6 Engines is complete. Inventory will be implemented in 2018 upon receipt of new brush units. All additional equipment needed to fulfill the brush standardization (meeting NWCG Type 6 Engine requirements) will be purchased prior to receipt of the new brush units.	Develop standard inventory for Type 1 Engines	<ul style="list-style-type: none"> <li>Gap analysis &amp; determination of procurement requirements</li> <li>Procurement of required equipment</li> <li>Development of apparatus inventory documentation</li> </ul>
Respiratory Protection (Huff)	<ul style="list-style-type: none"> <li>Draft Respiratory Protection Program SOG (Hartin/Huff)</li> <li>Purpose, Scope, and Policy of SOG adopted by the Board of Fire Commissioners</li> </ul>	Develop recommendation for fireground air supply compressor(s), cylinders, etc.	<ul style="list-style-type: none"> <li>Gap analysis (requirements versus current capability).</li> <li>Develop recommendation for SCBA upgrade or replacement.</li> <li>Develop capital budget proposal.</li> </ul>
ImageTrend Elite Transition (Smith)	<ul style="list-style-type: none"> <li>Received/reviewed Migration Guide - 6/2017</li> <li>Elite “kick-off call” scheduled - 9/2017</li> <li>Coordinated CAD data flowing to new Elite site – 6/2017</li> </ul>	<ul style="list-style-type: none"> <li>Learning system</li> <li>Reviewing/establishing set up requirements</li> </ul>	<ul style="list-style-type: none"> <li>Kick-off call-9/2017</li> <li>Enter initial datasets</li> </ul>

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Pending Projects	Other Accomplishments/Activities
<ul style="list-style-type: none"> <li>• Technical Rescue SOGs (Smith/Hartin)</li> <li>• CQI Program</li> <li>• HIPAA Compliance SOG/Training</li> <li>• Wellness Program Improvement (Meek)</li> </ul>	<p><b>Operations Division:</b></p> <ul style="list-style-type: none"> <li>• M5 sent in and repaired by Cap Sante marine (failed temp. sensor)</li> <li>• Hose rolling equipment proposal submitted</li> <li>• Ordered (6) hydrant wrenches for spare and replacement of damaged wrenches and replacement fan blades for the PPV fan on E53.</li> <li>• Hydraulic hoses repaired/replaced on B53 and E53 (2)</li> <li>• Ordered dip/vertical raise station for physical fitness area (installed)</li> <li>• E53 rotary saw repaired-carburetor replacement</li> <li>• AR-AFFF ordered (4 pails)</li> <li>• Epi kits completed (Majestic)</li> <li>• Chief Smith met with Chief Kirko (NWF) to discuss auto-aid response planning</li> </ul> <p><b>B Shift:</b></p> <ul style="list-style-type: none"> <li>• Responded for NWF mutual-aid for person stuck on side of Ft. Ebey bluff – victim removed by CWIFR</li> <li>• FF’s McMahon and Nolte Pub Ed and PR during Arts and Crafts Festival 08/12 (7 hrs)</li> <li>• Joint training with SWFR, cardiac arrest management</li> </ul> <p><b>Response Activity:</b> Central Whidbey Island Fire &amp; Rescue responded to 142 calls for service during the month of August (YTD=994). YTD call volume is 15.9% higher than the same period in 2016.</p> <p>CWIFR experienced 14 instances in which multiple calls for emergency service were received concurrently (total of 29 incidents). Two occurrences involved three calls. Reports on incident types and frequency and occurrence of concurrent calls are attached.</p> <p>Average response time during the month was 10 minutes and 23 seconds. In this same time period, the 90<sup>th</sup> Percentile response time was 17 minutes and 04 seconds.</p>
Completed Projects	
<p>Special Events SOG (Smith)</p>	

**CRR Division/A Shift Monthly Report**

**September 2017**

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Home Safety Survey Program (Porter)	<ul style="list-style-type: none"> <li>• Identify target areas for delivery (homes built before 1984, Olympic View, &amp; Tyee mobile park)</li> <li>• Heat map by housing date of construction</li> <li>• Application for Home Safety Survey Grant</li> <li>• Grant Awarded by DHS/FEMA</li> </ul>	<ul style="list-style-type: none"> <li>• Develop SOG</li> <li>• Train Shift Personnel</li> </ul>	
Fire Investigation Program Plan (Smith)	<ul style="list-style-type: none"> <li>• 5 out of 5 FESSAM Performance Indicators for Fire Investigation completed.</li> <li>• Met with Chief Ray Merrell to discuss fire investigator training requirements and participation in the Region-3 Arson Task Force</li> <li>• List of interested members created to support region 3 Arson Task Force</li> <li>• Develop comprehensive (multi-year) plan to implement a fire investigation program</li> </ul>		Complete basic training for fire investigator (one member) – Course is currently under development by Region-3 ATF, awaiting dates
Hydrant Inspection & Testing (Rogers) Completion by 9/1/2017		<ul style="list-style-type: none"> <li>• Inspection and flow test agreement (Discussed with District’s Attorney, Rich Davis)</li> <li>• Hydrant Inspection and Testing SOG</li> </ul>	

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

<p>Preplan Program: Target Hazard, Long Driveways, and Water Supply (Rogers)                  Completion by 03/1/2018                  Water Supply Preplan Completion by 12/1/2017</p>	<ul style="list-style-type: none"> <li>• Identify long driveway characteristics</li> <li>• Long driveway list</li> <li>• Develop Knox and Gate attributes for GIS</li> <li>• Base map for water supply preplanning has been completed.</li> <li>• Collector App for Knox and Gate data has been completed.</li> <li>• Working group for water supply preplanning has been identified (AOs Brent Stevens and Ed Pratt and FF Dillon Rogers).</li> </ul>	<ul style="list-style-type: none"> <li>• Water supply zones being defined.</li> <li>• Primary and secondary water supplies being identified by zone.</li> <li>• Private road list</li> <li>• Complete target hazards matrix (SOC)</li> </ul>	<ul style="list-style-type: none"> <li>• Determine long driveway data collection methodology (Jessica)</li> <li>• Focus group</li> <li>• Develop long driveway markings</li> <li>• Letter to long driveway owners</li> <li>• Develop door hangers</li> <li>• Preplan SOG</li> <li>• Long driveway staffing plan &amp; schedule</li> <li>• Long driveway data collection</li> <li>• Determine target hazard data requirements</li> <li>• Simple versus complex plan requirements</li> <li>• Building outlines (Jessica)</li> <li>• Data entry into GIS</li> </ul>
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Pending Projects	Other Accomplishments/Activities																																																
<ul style="list-style-type: none"> <li>• Wiprevent</li> <li>• Fire Inspection Records Management System</li> </ul>	<p><b>Fire &amp; Life Safety Inspections:</b> Inspections are assigned on a monthly basis by shift for both the Town of Coupeville and Island County.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Shift</th> <th>Inspections Complete</th> <th>Initial complete</th> <th>% Complete (Monthly)</th> <th>% Complete (Annual)</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>5/5</td> <td>5/5</td> <td>100%</td> <td>94%</td> </tr> <tr> <td>B</td> <td>6/6</td> <td>6/6</td> <td>100%</td> <td>86%</td> </tr> <tr> <td>C</td> <td>8/8</td> <td>8/8</td> <td>100%</td> <td>98%</td> </tr> </tbody> </table> <ul style="list-style-type: none"> <li>• Currently working with the Town Building Official to bring Tye Restaurant into compliance, Town of Coupeville has sought legal counsel</li> <li>• Noted 5 instances of scheduled inspections coinciding with calls, those would have needed to be rescheduled if being performed by shift personnel</li> <li>• Porter completed all shift inspections for the month of August, some from previous months-totaling 27 inspections</li> </ul> <p><b>Hydrant Inspection and Testing:</b></p> <p>Hydrant inspections and flow tests are assigned on a monthly basis by shift. Shifts may work ahead on inspections to aid in managing workload and the flow test schedule.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Shift</th> <th>Inspections</th> <th>Monthly % Complete</th> <th>Flow Tests</th> <th>Monthly % Complete</th> <th>Annual % Complete</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>14</td> <td>100%</td> <td>0</td> <td>100%</td> <td>60%</td> </tr> <tr> <td>B</td> <td>0</td> <td>100%</td> <td>0</td> <td>100%</td> <td>46%</td> </tr> <tr> <td>C</td> <td>7</td> <td>50%</td> <td>7</td> <td>100%</td> <td>20%</td> </tr> </tbody> </table>					Shift	Inspections Complete	Initial complete	% Complete (Monthly)	% Complete (Annual)	A	5/5	5/5	100%	94%	B	6/6	6/6	100%	86%	C	8/8	8/8	100%	98%	Shift	Inspections	Monthly % Complete	Flow Tests	Monthly % Complete	Annual % Complete	A	14	100%	0	100%	60%	B	0	100%	0	100%	46%	C	7	50%	7	100%	20%
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Completed Projects (Continued)	Other Accomplishments/Activities (Continued)
	<p><b>CRR Division:</b></p> <ul style="list-style-type: none"> <li>• Coordinated/Participated in Arts &amp; Crafts Festival</li> <li>• AIC Lt Marv Raavel supported the CHS Sports Physicals Day</li> <li>• Completed 3 Home Safety Surveys-installing 2 hardwired alarms, 3 battery only alarms, and one CO alarm</li> <li>• Installed 6 Address signs</li> <li>• Drafting letters for homeowners regarding addressing and driveway access</li> <li>• Coordinated and attended a community awareness meeting of businesses dependent on the IC Solid Waste pumphouse</li> <li>• 3 public access AEDs coordinated and mounted in Coupeville (Port building, Knead &amp; Feed, Red Apple), with photos and press release</li> <li>• Smith/Porter attended Region-3 Arson Task Force meeting in Burlington – CWIFR is new member to team</li> <li>• Chief Smith monitored the third and final IC fire drill at the Law &amp; Justice building. All drills included ICOM notification and real-time testing of alarm monitoring company notification to ICOM</li> <li>• Chief Smith instructed Hands-only CPR and AED to Admiralty Head Lighthouse volunteers (20+ in attendance)</li> </ul> <p><b>A Shift:</b></p> <ul style="list-style-type: none"> <li>• Responded to SWF mutual-aid for ropes rescue for car over 40' embankment – victim removed by CWIFR ropes team</li> <li>• Pub-Ed: Ebey Academy. Show and tell E-53 to the kids</li> <li>• Responded to SWF mutual-aid structure fire on Honey Moon Bay Road – CWIFR assisted with extinguishment of fire and overhaul</li> <li>• 502 responded as mutual-aid IC for SWF hazmat investigation during structure fire</li> <li>• Performed full scale fire drill and simulated response for IC Annex building – annual drill</li> </ul>

**Training & Recruitment Division Monthly Report**

**September 2017**

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog																																				
Training Plan & Schedule (Helm) Completion by 9/30/17	<ul style="list-style-type: none"> <li>• Volunteer rank and role career path documented</li> <li>• Single year training schedule integrating on-line and face-to-face training</li> </ul>	Documentation of part-time and full-time rank and role career path and integration with volunteer components.	<ul style="list-style-type: none"> <li>• Description of current training program</li> <li>• Documentation of training mandates</li> <li>• Documentation of training needs based on community risks</li> <li>• Gap analysis</li> <li>• Establishment of training goals and objectives</li> <li>• Multi-year training schedule</li> </ul>																																				
Learning Management System (LMS) Implementation (6/30/17)	LMS operational and in use	Data entry procedures for face-to-face training under development (currently being done the Training CAPT)	Data entry from paper training records																																				
Wildland Firefighting Training and Certification (6/30/17)		Members assigned S-130 and S-190 on-line training programs	Wildland skills training																																				
Pending Projects		Other Accomplishments/Activities																																					
<ul style="list-style-type: none"> <li>• New Member Orientation/Initial Entry Training Program</li> <li>• Individual and Company Performance Standards</li> <li>• Recruitment Plan</li> <li>• Probationary Period</li> </ul>		<table border="1"> <thead> <tr> <th>Shift</th> <th>Shifts with 1 hour or less</th> <th>Total Hours</th> <th>Average Hours Per Member</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>0</td> <td>59.75</td> <td>14.93</td> <td></td> </tr> <tr> <td>B</td> <td>0</td> <td>90.5</td> <td>22.62</td> <td></td> </tr> <tr> <td>C</td> <td>0</td> <td>42.5</td> <td>10.62</td> <td></td> </tr> <tr> <td>Day</td> <td>0</td> <td>18.5</td> <td>4.62</td> <td></td> </tr> <tr> <td>Volunteers</td> <td>0</td> <td>15</td> <td>.75</td> <td></td> </tr> <tr> <td>All Members</td> <td>0</td> <td>226.25</td> <td>6.28</td> <td></td> </tr> </tbody> </table>			Shift	Shifts with 1 hour or less	Total Hours	Average Hours Per Member	Target	A	0	59.75	14.93		B	0	90.5	22.62		C	0	42.5	10.62		Day	0	18.5	4.62		Volunteers	0	15	.75		All Members	0	226.25	6.28	
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Completed Projects																																							

CENTRAL WHIDBEY ISLAND FIRE & RESCUE

Completed Projects (Continued)	Other Accomplishments/Activities (Continued)
	Training/Recruitment Captain on Vacation

Facilities Division/C Shift Monthly Report

September 2017

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Facilities Maintenance Plan (Vrable) Completion Date 8/1/17	<ul style="list-style-type: none"> <li>• Draft four submitted</li> <li>• List of Systems</li> <li>• Identification of maintenance providers</li> <li>• Recommended preventative maintenance schedule, need to document the PM schedule</li> </ul>	<ul style="list-style-type: none"> <li>• Budget integration</li> <li>• Facilities Plan - Draft I, II, III complete, Draft IV in finalization process</li> </ul>	<ul style="list-style-type: none"> <li>• Building and grounds preventative maintenance assignments</li> <li>• Authoring Facilities Maintenance SOG</li> </ul>
<b>Pending Projects</b>		<b>Other Accomplishments/Activities</b>	
<ul style="list-style-type: none"> <li>• Facilities Maintenance System</li> <li>• Facilities Storage Solutions</li> </ul>		<p><b>C Shift:</b></p> <ul style="list-style-type: none"> <li>• Performed full scale fire drill and simulated response for IC Admin building – annual drill</li> <li>• Assisted staffing for the 2017 Arts and Crafts Fair.</li> <li>• Conducted turnout time trials for night time response improvement</li> <li>• Assisted with Hands-only CPR/AED training for Arts &amp; Crafts Festival leaders prior to event (40+ in attendance)</li> </ul> <p><b>Facilities Division:</b></p> <ul style="list-style-type: none"> <li>• Completed Sta. 53 section of the facilities maintenance plan.</li> <li>• Completed facilities budget.</li> </ul>	
<b>Completed Projects</b>			
Facilities storage shed and work benches for sta. 51 and sta. 54 identified and budgeted for in the 2018 budget.			

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**Fleet Maintenance Division Monthly Report**

**September 2017**

Initiative	Conditions (Done)	Actions (Doing) & Needs	Backlog
Fleet Maintenance SOG (Matros) (NFPA 1911/Pump Testing)  Pump Testing and Ladder Testing Scheduled for 9/20 – 9/21	Pump Testing and Ladder Testing completed on 9/27/16	<ul style="list-style-type: none"> <li>• Purpose, Scope, &amp; Policy</li> <li>• Procedure for Fire Apparatus</li> <li>• Procedure for Staff Vehicles</li> </ul>	Creating an organized parts inventory area at Station 52
<b>Pending Projects</b>		<b>Other Accomplishments/Activities</b>	
<ul style="list-style-type: none"> <li>• Parts Inventory System</li> <li>• Staffing Level Assessment</li> </ul>		<ul style="list-style-type: none"> <li>• 0601 (B-54) – Repaired failed air conditioning system.</li> <li>• 0701 (T-53) – Replaced existing officers seatbelt with upgraded larger belt in order to accommodate SCBA seat.</li> <li>• 0703 (A-53) – Replaced failed passenger side window motor.</li> <li>• 1501 (505) – Replaced repaired mobile APX radio.</li> <li>• 1201 (501) – Replaced failed aftermarket back up light.</li> <li>• 1401 (E-53) – Repaired shore power cord.</li> <li>• 9401 (E-51) – Performed PM maintenance on pump transmission.</li> <li>• 9602 (E-54) - Performed PM maintenance on pump transmission.</li> <li>• Replaced failed engine water pump per PM inspection.</li> <li>• Rebuilt pressure relief valve.</li> <li>• 9402 (R-51) – Repaired scene light tower controller.</li> </ul>	
<b>Completed Projects</b>			
Mobile Repair Vehicle Up Fit Completed Master EVT Certification for Fire Apparatus & Ambulances			

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**Annual Fire Situation Report**  
**Central Whidbey Island Fire & Rescue**  
**From 01/01/2017 To 08/31/2017**  
**Report Printed On: 09/14/2017**

General Class	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	Jul 17	Aug 17	Total by Type
*NA (NA)							1		1
Accident, potential accident (46)							1		1
Combustible/flammable spills & leaks (41)			1	1	1	1	3	1	8
Controlled burning (63)				1					1
Cover assignment, standby at fire station, move-up (57)				1			2	5	8
Dispatched and cancelled en route (61)	32	17	12	19	25	21	24	25	175
Electrical wiring/equipment problem (44)	4			1	3				8
Emergency medical service (EMS) Incident (32)	54	40	64	58	64	50	62	56	448
EMS call where party has been transported (66)	1								1
Extrication, rescue (35)	1						1	1	3
False alarm and false call, other (70)	1		1			3	4	1	10
Good intent call, other (60)	1	1	2	1		2		4	11
HazMat release investigation w/no HazMat (67)								1	1
Lock-In (33)								1	1
Malicious, mischievous false alarm (71)	1								1
Medical assist (31)	12	9	10	11	19	22	21	22	126
Mobile property (vehicle) fire (13)		1			1		1		3
Natural vegetation fire (14)		1			2		5	2	10
Outside rubbish fire (15)						1	2		3
Public service assistance (55)	3	10	3	9	7	8	5	3	48
Rescue, emergency medical call (EMS), other (30)						1			1
Search for lost person (34)			1	1					2
Service call, other (50)	1		3	3	2	1	1	1	12
Smoke, odor problem (53)	1					1			2
Special outside fire (16)						1	2	1	4
Special type of incident, other (90)	1						1		2
Steam, other gas mistaken for smoke (65)						1	2	2	5
Structure Fire (11)	2	1	1	2		1	2	4	13
System or detector malfunction (73)	1	1	2	1	1	2	1		9
Unauthorized burning (56)							1	1	2
Unintentional system/detector operation (no fire) (74)	6	10	7	4	5	6	5	7	50
Water or ice-related rescue (36)	2			1	2	2	4	2	13
Water problem (52)	5		1				2	1	9
Wrong location, no emergency found (62)						1			1
<b>Total</b>	<b>129</b>	<b>91</b>	<b>108</b>	<b>114</b>	<b>132</b>	<b>125</b>	<b>153</b>	<b>141</b>	<b>993</b>

**Search Criteria**

Dates: From 01/01/2017 To 08/31/2017 (mm/dd/yyyy)

Service: Central Whidbey Island Fire &amp; Rescue



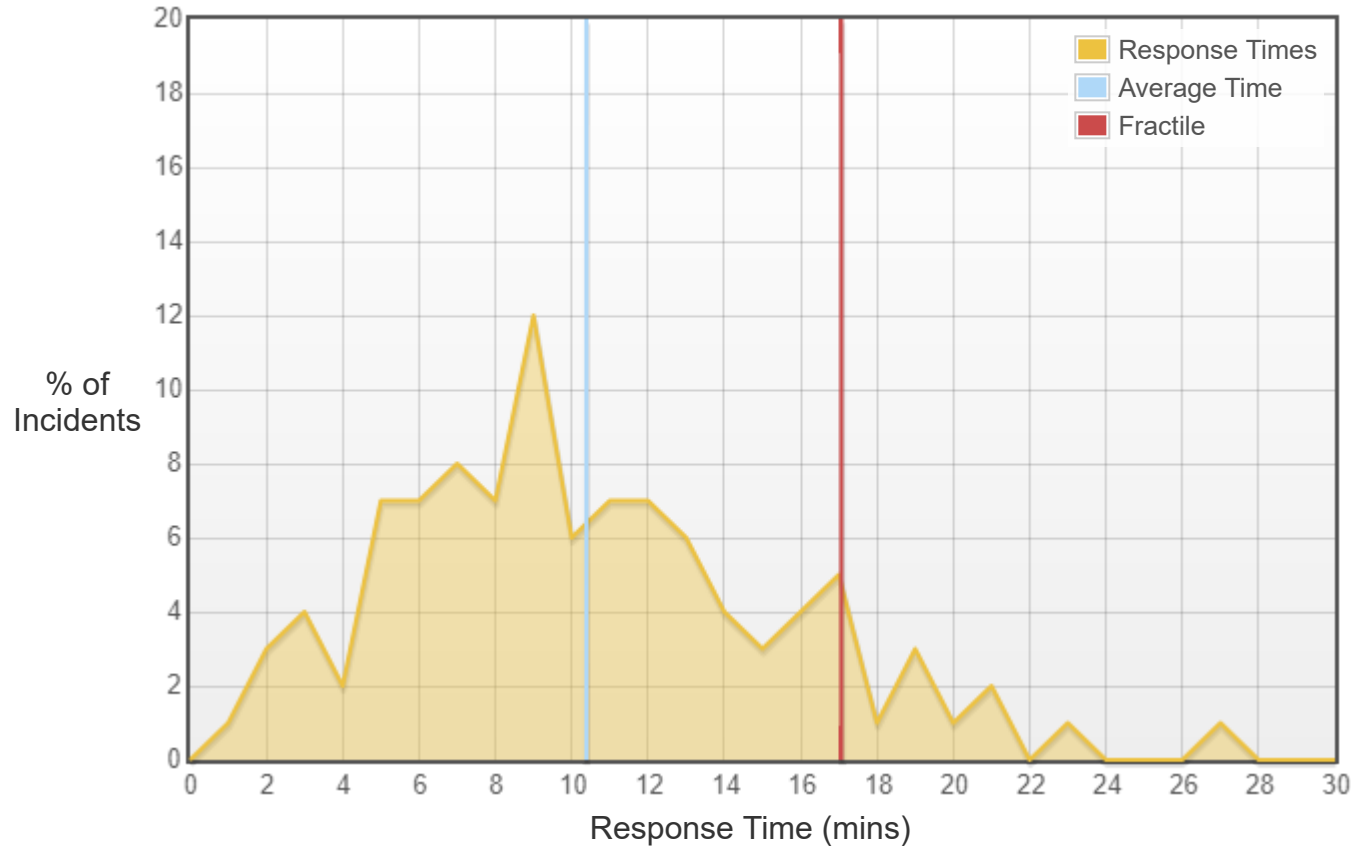
Fire Overlapping Calls Report  
From 08/01/17 To 08/31/17  
Report Printed On: 09/14/2017

Incident Number	Exposure	Incident Type	Alarm Date/Time	Clear Date/Time
<b>Overlap: 1</b>				
17-CW0861	0	EMS call, excluding vehicle accident with injury (321)	08/01/17 16:50:43	08/01/17 17:52:41
17-CW0862	0	EMS call, excluding vehicle accident with injury (321)	08/01/17 17:36:52	08/01/17 18:10:26
<b>Minutes of overlap: 15.82</b>				
<b>Overlap: 2</b>				
17-CW0876	0	Assist invalid (554)	08/05/17 09:43:52	08/05/17 10:39:04
17-CW0877	0	EMS call, excluding vehicle accident with injury (321)	08/05/17 10:38:52	08/05/17 11:47:47
<b>Minutes of overlap: 0.20</b>				
<b>Overlap: 3</b>				
17-CW0901	0	EMS call, excluding vehicle accident with injury (321)	08/11/17 09:12:16	08/11/17 10:33:09
17-CW0902	0	Medical assist, assist EMS crew (311)	08/11/17 09:31:41	08/11/17 09:59:29
<b>Minutes of overlap: 27.80</b>				
<b>Overlap: 4</b>				
17-CW0903	0	Medical assist, assist EMS crew (311)	08/11/17 15:09:32	08/11/17 15:39:40
17-CW0904	0	Detector activation, no fire - unintentional (744)	08/11/17 15:38:13	08/11/17 15:56:08
<b>Minutes of overlap: 1.45</b>				
<b>Overlap: 5</b>				
17-CW0912	0	Cover assignment, standby, moveup (571)	08/13/17 19:41:06	08/14/17 03:54:50
17-CW0913	0	EMS call, excluding vehicle accident with injury (321)	08/13/17 20:01:28	08/13/17 20:30:01
<b>Minutes of overlap: 28.55</b>				
<b>Overlap: 6</b>				
17-CW0918	0	EMS call, excluding vehicle accident with injury (321)	08/14/17 15:30:55	08/14/17 16:24:07
17-CW0919	0	Dispatched and cancelled en route (611)	08/14/17 16:09:11	08/14/17 16:43:22
<b>Minutes of overlap: 14.93</b>				
<b>Overlap: 7</b>				
17-CW0939	0	Medical assist, assist EMS crew (311)	08/19/17 11:34:22	08/19/17 12:16:04
17-CW0940	0	EMS call, excluding vehicle accident with injury (321)	08/19/17 11:49:27	08/19/17 12:23:52
<b>Minutes of overlap: 26.62</b>				
<b>Overlap: 8</b>				
17-CW0941	0	Medical assist, assist EMS crew (311)	08/19/17 13:00:30	08/19/17 13:26:37
17-CW0942	0	EMS call, excluding vehicle accident with injury (321)	08/19/17 13:07:35	08/19/17 13:55:16
17-CW0943	0	Assist invalid (554)	08/19/17 13:13:27	08/19/17 13:48:16
<b>Minutes of overlap: 32.20</b>				
<b>Overlap: 9</b>				
17-CW0942	0	EMS call, excluding vehicle accident with injury (321)	08/19/17 13:07:35	08/19/17 13:55:16
17-CW0943	0	Assist invalid (554)	08/19/17 13:13:27	08/19/17 13:48:16
<b>Minutes of overlap: 34.82</b>				
<b>Overlap: 10</b>				
17-CW0945	0	Water or steam leak (522)	08/19/17 17:31:08	08/19/17 18:41:15
17-CW0946	0	Good intent call, other (600)	08/19/17 18:38:16	08/19/17 18:52:16
<b>Minutes of overlap: 2.98</b>				
<b>Overlap: 11</b>				
17-CW0965	0	Dispatched and cancelled en route (611)	08/24/17 08:50:06	08/24/17 09:24:50
17-CW0966	0	Motor vehicle accident with no injuries. (324)	08/24/17 08:57:53	08/24/17 10:08:38
<b>Minutes of overlap: 26.95</b>				
<b>Overlap: 12</b>				
17-CW0966	0	Motor vehicle accident with no injuries. (324)	08/24/17 08:57:53	08/24/17 10:08:38
17-CW0967	0	Dispatched and cancelled en route (611)	08/24/17 09:45:41	08/24/17 10:16:33
<b>Minutes of overlap: 22.95</b>				
<b>Overlap: 13</b>				

17-CW0986	0	Medical assist, assist EMS crew (311)	08/29/17 16:13:34	08/29/17 16:51:43
17-CW0987	0	Watercraft rescue (365)	08/29/17 16:25:37	08/29/17 17:01:51
<b>Minutes of overlap: 26.10</b>				
<b>Overlap: 14</b>				
17-CW0993	0	EMS call, excluding vehicle accident with injury (321)	08/31/17 11:46:23	08/31/17 12:33:54
17-CW0994	0	Smoke scare, odor of smoke (651)	08/31/17 12:04:45	08/31/17 12:16:48
17-CW0995	0	Dispatched and cancelled en route (611)	08/31/17 12:09:44	08/31/17 12:09:50
<b>Minutes of overlap: 12.15</b>				
<b>Overlap: 15</b>				
17-CW0994	0	Smoke scare, odor of smoke (651)	08/31/17 12:04:45	08/31/17 12:16:48
17-CW0995	0	Dispatched and cancelled en route (611)	08/31/17 12:09:44	08/31/17 12:09:50
<b>Minutes of overlap: 0.10</b>				
<b>Overlap: 16</b>				
17-CW0997	0	EMS call, excluding vehicle accident with injury (321)	08/31/17 14:35:08	08/31/17 15:24:47
17-CW0998	0	Dispatched and cancelled en route (611)	08/31/17 14:35:50	08/31/17 14:42:07
<b>Minutes of overlap: 6.28</b>				

**Report Totals:****Occurrences of 2 Overlaps: 13****Occurrences of 3 Overlaps: 2**

Fractile Response Times Report for Apparatus Times	
Date Range	08/01/2017 to 08/31/2017
Time Frame	"Dispatch Time" to "Arrival Time"
Total # of Incidents Fitting Criteria	82 (159 apparatus records)
90% Fractile Response Time	17 min 4 sec
Highest Response Time	27 min 3 sec
Lowest Response Time	1 min 25 sec
Average Response Time	10 min 23 sec
Service(s)	Central Whidbey Island Fire & Rescue
Incident Type(s)	All
Response Mode(s) to Scene	Emergency



 Report Description