Central Whidbey Island Fire & Rescue



1164 Race Road Coupeville, WA 98239

Professionalism • Integrity • Compassion • Excellence (360) 678-3602 www.cwfire.org

Report to the Commissioners 8/13/15

Emergency Response Activity

Central Whidbey Island Fire & Rescue responded to 117 calls for service during the month of July making it the third month this year with over 100 responses. In this same time period, CWIFR experienced 10 instances in which multiple calls for emergency service were received concurrently (total of 20 incidents). Reports on incident types and frequency are attached. The concurrency report for the month of July currently contains some erroneous data and is in the process of being corrected. This report will be forwarded to the Board as soon as it is corrected.

Average response time during the month of July was 10 minutes and 31 seconds. In this same time period, the 80th Percentile response time was 12 minutes and 36 seconds. This means that 80% of the time CWIFR arrived at emergency incidents in less than 12 minutes and 36 seconds. This data does not yet provide a true picture of performance as it does not reflect the synergistic relationship between Whidbey General Hospital EMS and CWIFR as calls where WGH EMS arrived first were not included in this response time analysis.

Operations

Brush Fire Responses: CWIFR responded to multiple brush fires this month and also responded to a several mutual aid requests from South Whidbey Fire/EMS (SWFE) and North Whidbey Fire Rescue (NWFR) to assist with brush fires in their area.

Technical Rescue Responses: CWIFR responded to a rescue assignment for a man trapped in a sewer/septic system tank. DC Smith and CAPT Helm arrived simultaneously and were able to free/lift the man from the tank. He had walked across the lid top, which broke and gave way, allowing him to slip into the hole. The victim was able to hold the decent to chest level until we arrived. LT Porter and FF Rogers were able to follow up with the victim and family, assisting them with clean up and assessment. The patient declined transport. The wife presented a thoughtful thank you card the next day along with a \$100 donation to the District.

CWIFR also responded to a report of a dog over a cliff. Upon arrival, crews found that the owner had descended down the heavily brushed cliff and was holding the dog, but was unable to get either of them back up the steep cliff face. A Rope Rescue crew was requested from SWFE to assist with the rescue. CWIFR crews spend time clearing the heavily grown shrub and tree area with chainsaws and hand tools in order to gain access for the descending rope rescuer. CWIFR members assisted in rigging the main rope and safety line systems, as well as providing manpower as the haul team in order to retrieve the rescuer, the owner, and the dog all in one attempt. The result was a successful rescue and a team building experience for both responding agencies.

MVAs: CWIFR responded to two major vehicle accidents, one involving a single car rollover at Patmore/SR20, and a high speed rear-end MVA in the southern end of the District that involved multiple children in the rear seat. The children were unhurt, but the car trunk was so mangled that CWIFR crews used the extrication tools to remove the family's luggage, providing good customer service to our citizens.

Special Event Operations

Event Pre-Planning: DC Smith has sat in on several meetings with area public safety agencies (Whidbey General Hospital EMS, Island County Department of Emergency Management, and the Coupeville Marshals Office) and the Arts & Crafts Festival organizers in order to establish a pre-plan/Incident Action Plan that will prepare us for a large event during the festival. This is a process that was initiated by DC Chad Michael over the last few years. This sort of pre-planning helps the responding agencies to be better organized and aware of the various public safety needs prior to an actual event occurring.

DC Smith was also able to coordinate with CWIFR crews prior to other events in the District to give notice and prepare for any response needs associated with the recent Ragnar Run and the Whidbey Race Week events.

Water Festival Debrief: DC Smith also attended an post-event debriefing related to the Coupeville Water Festival and Canoe Races event in June. Lessons were learned and shared with plans to set a pre-event meeting near the beginning of the year.

Community Risk Reduction

CERT: Deputy DC Smith met with a local representative of FEMA's CERT (Community Emergency Response Team) program, who wanted to introduce the idea and look for supportive agencies. Meetings and communication are still in progress.

Madrona Pre-Construction Meeting: DC Smith attended a pre-construction meeting related to the waterline, sewer line, and repaying of the Madrona segment located between Sherman and Broadway. This construction will add two additional fire hydrants to the area. Although there will be flaggers in the area and a lane left open each night, this will impact the CWIFR response to the residences located in that area due to on-going construction there. CWIFR crews have been directed to make periodic trips to the area for construction update information.

WI prevent Coalition: DC Smith attended and took minutes for a WI prevent meeting is July. The community risk reduction coalition is targeting Island wide partners and resources to continue the mission of reducing falls within our Island community.

Knox Box Information: DC Smith responded from a phone request for information related to a Front St. business inquiring about a Knox Box device. DC Smith shared with the owner the importance of our ability to gain access to businesses within our community. This helps crews enter establishments without causing damage while investigating alarms or other requests for help.

Life Safety Inspections Program: Deputy DC Smith met with the crew Lieutenants to discuss and refine our processes for providing life safety inspections within our community. The District added additional businesses outside of the Coupeville town limits to our inspection rosters, which increased the workload and time demand on our crews. Lt. Porter, the program manager, was able to adjust and adapt a

workable spreadsheet for all crews to utilize, which in turn will show an accurate depiction of the District's status related to inspections. This adaption will assist us in keeping pace with the monthly requirements related to inspections.

Building Pre-Plans/Familiarity: DC Smith has continued to familiarize himself with the local high-risk buildings located throughout the District. "Windshield" surveys were done on apartment complexes located on North Main Street.

Hydrant Inspection and Testing: Hydrant inspection and testing has been put into high gear to complete inspection of all hydrants and flow testing of hydrants that have not had a flow test in the last four years prior to October, when the Washington Survey and Rating Bureau will be in the District for a re-rating.

Recruitment/Training

Recruitment: Six inquiries of interest in serving as a volunteer were received through the District web site and applications have been forwarded. Two volunteer candidates have successfully completed the panel interview and have been moved forward to complete the candidate physical ability test and medical physical examination.

Fire & Rescue Training: Throughout the month of July, six hours of in-service training were delivered on a variety of topics including:

- Hose Deployment
- Primary Search
- Blue Card Incident Command

EMS Training: Throughout the month of July, four hours of EMS training were completed including cardiac arrest management and trauma care.

Other Training: Chief Hartin received his Blue Card Certification as a Type IV Incident Commander and CAPT Helm completed the Blue Card on-line training incident command training program. DC Smith has completed approximately 50% of the Blue Card on-line training program. The target is for DC Smith and CAPT Helm to complete the simulation lab and achieve certification by the end of September.

CAPT Helm has completed his portfolio for Fire Officer Designation through the Center for Public Safety Excellence (CPSE) Commission on Professional Credentialing (CPC).

Shift Activity

A Shift reports the following activity:

- 12 hours of in-service training completed including Blue Card and apparatus operator training.
- 4 hours of physical training
- 10 Fire and Life Safety inspections completed
- CPR Training with Camp Casey Life Guards

B Shift reports the following activity:

- 14 hours in-service training completed including hoseline deployment, self-contained breathing apparatus, master stream operations, and Blue Card.
- Completed 5 hours of physical training
- 10 Fire and Life Safety inspections completed
- Presented Heartsaver CPR

C Shift reports the following activity:

- 7 hours of in-service training completed including apparatus operator, hose evolutions, water supply, self-contained breathing apparatus, emergency medical ongoing training and evalution, first due engine, and marine operation.
- Completed 4 hours of physical training
- 4 Fire and Life Safety inspections completed

Apparatus Maintenance

During the month of July fleet maintenance consisted of various repairs and services to our vehicles and equipment. FF/Mechanic Matros has been continuing the annual 1911 apparatus preventive maintenance inspections. Apparatus pump testing has been scheduled for October 20th. He has also been working with True North Emergency Equipment in order to work through some warranty repairs that have come up with Engine/Rescue 53. FF/Mechanic Matros has also been working on a procurement to purchase a new command vehicle in accordance with the vehicle and apparatus replacement program.

Repairs & Service: During the month of July, the following repairs and service were completed:

- 500 Performed normal preventative maintenance service
- E-53 Worked with True North to repair the ladder rack assembly under warranty.
- E-51 Started the National Fire Protection Association (NFPA) Standard 1911 annual inspection.
- T-51 Completed the NFPA Standard 1911 inspection.
- T-53 Installed new batteries.
- B-54 Repaired foam system, adjusted pump packing.

Training & Qualification: FF/Mechanic Matros is currently completing the Firefighter II training program.

Administration

Procurement SOG: Deputy DC Smith reviewed the Procurement SOG and is helping the crews apply its standards to their daily business practices while managing their respective programs.

Budget: The District's 2016 Budget Process continues with Division Budgets being finalized and compiled into the Fire Chief's Proposed Budget that will be submitted to the Board in October.

External Activity

Chief Hartin presented "Fire Behavior Training Using Small Scale Models" and "First Due Questions" at the Firehouse Expo on July, 15-18-2015. The "First Due Questions" presentation was based on a tactical training exercise that CWIFR completes on a quarterly basis. Expenses were paid by Firehouse Expo.

Chief Hartin attended an Institution of Fire Engineers USA Branch council meeting in Chicago on August 8, 2015. Expenses were paid by the IFE and the Chief.

Chief Hartin and Local 4299 Vice President Helm will be presenting a labor relations case study titled "How to Win by Being in the Third Place" at Fire Rescue International (the International Association of Fire Chiefs (IAFC) Conference) in Atlanta, GA on August 26-28, 2015. Airfare is being paid by the District, Lodging is being paid by the Chief, and Conference fee is being paid by the IAFC).

Submitted by:

Edward E. Hartin, MS, EFO, FIFireE, CFO Fire Chief

8/13/2015



Annual Fire Situation Report

Annual Fire Situation Report Central Whidbey Island Fire & Rescue From 01/01/2015 To 07/31/2015 Report Printed On: 08/13/2015

	E Report Printed On: 08/13/2015							
General Class	Jan 15	Feb 15	Mar 15	Apr 15	May 15	Jun 15	Jul 15	Total by Type
*NA (NA)						9	7	16
Accident, potential accident (46)	1							1
Bomb scare (72)	1							1
Combustible/flammable spills & leaks (41)		1			1	1		3
Controlled burning (63)	2		1	1	1	1		6
Cover assignment, standby at fire station, move-up (57)	2				1	2		5
Dispatched and cancelled en route (61)	24	20	12	10	21	15	8	110
Electrical wiring/equipment problem (44)	1	1	1	1		1		5
Emergency medical service (EMS) Incident (32)	43	37	31	48	17	57	55	288
Extrication, rescue (35)							2	2
Fire, other (10)						1	1	2
Good intent call, other (60)		1	1	1	1		2	6
HazMat release investigation w/no HazMat (67)		2						2
Malicious, mischievous false alarm (71)	1							1
Medical assist (31)	22	19	26	27	17	13	10	134
Mobile property (vehicle) fire (13)			1				1	2
Natural vegetation fire (14)	1			1	4	5	7	18
Outside rubbish fire (15)					2	1	1	4
Public service assistance (55)	3	5	1	1	2	5	7	24
Rescue, emergency medical call (EMS), other (30)	1		1					2
Search for lost person (34)						1		1
Service call, other (50)							1	1
Severe Weather & Natural Disaster (8)	1							1
Smoke, odor problem (53)			2			2	1	5
Special type of incident, other (90)	1		1					2
Steam, other gas mistaken for smoke (65)				1				1
Structure Fire (11)	1	3	1	2		1	2	10
System or detector malfunction (73)		1	1				1	3
Unauthorized burning (56)						1		1
Unintentional system/detector operation (no fire) (74)	7	6	6	4	4	4	6	37
Water or ice-related rescue (36)	1			2	1	2	5	11
Water problem (52)					2			2
Wrong location, no emergency found (62)		1				2		3
Total	113	97	86	99	74	124	117	710

Search Criteria			
Dates:	From 01/01/2015 To 07/31/2015 (mm/dd/yyyy)		
Service:	Central Whidbey Island Fire & Rescue		

Fractile Response Times Report for Apparatus Times			
Date Range	07/01/2015 to 07/31/2015		
Time Frame	"Dispatch Time" to "Arrival Time"		
Total # of Incidents Fitting Criteria	34 (60 apparatus records)		
80% Fractile Response Time	12 min 36 sec		
Highest Response Time	21 min 43 sec		
Lowest Response Time	4 min 13 sec		
Average Response Time	10 min 31 sec		
Service(s)	Central Whidbey Island Fire & Rescue		
Incident Type(s)	All		
Response Mode(s) to Scene	Emergency		

